

CHILD CARE COMPLIANT

Name of Provider Chenia Harriman	County Tama	
Care Address 804 Oswego ST	City Tama	Zip Code 52339
Mailing Address 804 Oswego ST	Mailing City Tama	Mailing Zip Code 52339
Phone 641-750-9263	Email	

Date of Complaint:	07/31/2025	Date of Visit:	08/05/2025
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Type of Visit

☐ Scheduled	☒ Unannounced	☐ N/A
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Compliance Regulation

☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found
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Recommendation for Registration:

☐ No Changes to registration status recommended
☐ Revocation of Registration
☐ Cancellation of Child Care Assistance Provider Agreement

Category of Care:

☒ Category A
☐ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)
☐ Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury?	☐ Yes	☒ No
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Did this complaint result in a death to a child?	☐ Yes	☒ No
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Summary of Complaint:

Compliance staff made an unannounced visit to the childcare development home after receiving a concern for care in the home. The report received stated that the condition of the home has been continually declining. It is reported that a child will come home dirty and covered in animal hair. The child's skin will be black from crawling on the floor. It is reported that the child's diaper isn't being changed regularly. It is reported that child is having diaper rashes. It is reported that packages that say bed bugs have been observed but the provider has not informed parents of any bedbug issues. It is reported that old bottles have been observed sitting around for days. It is reported that other parents report kids sit in the dark all day

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long and are constantly told to be quiet. It is reported that there is a teenage girl who is a helper but often observed under a blanket sleeping on the couch. It is reported that child recently was diagnosed with Hand Foot and Mouth, but provider only reported a few bumps on the child and when the parent picked up the child there were many bumps. It is reported that at times there are up to 8-9 children in care. It is reported that Chenia is always observed just sitting in a chair and not caring or interacting with the children.

Prior to visiting the home, compliance staff reviewed the file in regard to prior compliance inspections. There is an approved assistant, but Chenia is only a Category A provider, so an assistant does not allow her to have more than her allowed number of children. She is allowed to have up to 6 preschool aged (and below) children and can have two additional children if they are school aged. As long as Chenia is present, the assistant could potentially be sleeping, and Chenia is allowed to care for that number of children on her own.

Compliance staff made an unannounced visit to the childcare home on 8/5/25. The provider allowed entry to the home. Chenia's assistant was also present on this date. There were four childcare children present along with 2 of Chenia's own school-aged children.

Compliance staff shared that I had received a complaint that I needed to discuss. This worker began with a walk through of the home to observe the condition of the home. She currently has 4 children in care that were not listed at all on her written list. The home was messy, she did have chemicals under the bathroom sink cabinet that were not secured and a few other health and safety items noted but not specific to this complaint.

This worker did obtain information for the children currently in care and parental contact information. Chenia first reported that she has 7 enrolled and 7 at the most at one time.

We then began discussing the reported complaints. In regard to the number of children in care, she had 4 children present on this date. She had some information for 6 children that she considers full time. Her own 2 children are not counted in her numbers as they are school aged. As for the condition of the home, she had recently installed a new floor in the dining room and living room area. She reported her son installed that about 6 weeks ago. She did acknowledge this floor would be cleaner than the prior flooring. A baby was observed on this date crawling around on the floor but the feet and legs were not blackened. When asking about any possible issue with bedbugs she shared that her son that installed the floor had them at his home and although she did not believe she had any, she did put out some traps for precautionary measures. I asked if she had shared that possible concern with families and she believed she had shared it with some but not all of her families. In regard to diaper changing, she reported he changes diapers about every 3 hours or sooner if needed. She did acknowledge that the baby eats cheerios for snack in addition to breakfast so that might be why a cheerio was found in the diaper upon return home. This worker asked about diaper rash, and she shared this is the only baby she has in care, and she was not aware of any major issues with diaper rash. The parent had never told her of any concerns about diaper rash. She reported that she did observe some minor rash a couple of times so she would use diaper rash cream on a few occasions. I asked if she has communicated those instances with the parent and documented those on the medication log form and she reported she had not. She also shared that she has administered Tylenol at times but had not documented that either. This worker did advise that if she is administering diaper rash cream, or any medications, she needs written permission from the parent and should be communicating those issues and documenting them accordingly.

This worker asked about a child having hand foot and mouth and what communication she had with the parent. Chenia was able to show this worker a picture she had sent the parent once she saw some bumps on the child. It is reported that she verbally described maybe 10 bumps but the picture sent had more than that. Reportedly the parent chose to leave the child in care the rest of the day then seek medical follow up. Chenia feels she did communicate with the parent the issue when she observed the bumps. The child stayed out of care for several days after receiving the diagnosis from the Doctor. The child has since returned to care today. This worker did observe several scabbed over marks on the child. It is quite feasible that from the time Chenia observed the initial bumps and sent the picture, and the time the parent picked up the child in the afternoon, the rash could have gotten worse.

We discussed her nap time and activity program for the children. She denied that the kids have to lay in the dark all day. She did report that they pull the blinds at nap time which is from about 12-2. If the children do not sleep, she described that they sit quietly to watch a movie so as not to wake the other children. On this date the children were up and playing about

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the home. This worker has been to the home in the past and does recall seeing children up and about playing on prior occasions as well.

In regard to the concerns identified in the complaint, this worker did reach out to a few parents who have children in care. This worker did speak to 2 parents and left messages for two more. There was identified to be some concern for the condition of the home, particularly the floor. There does appear to be some lack of communication and Chenia herself acknowledged not always notifying parents if she provides diaper rash cream or Tylenol on any given day. One parent did not indicate that the children do tend to sit in the living room frequently and also expressed concern that the children rarely have outside play. The kitchen has also been observed to be quite messy which Chenia acknowledges. Attempts were made to contact 2 other parents, but calls were not returned.

Rule Basis and Findings of Complaint(s):

110.6 no more kids are in care than the number authorized on the registration certificate

110.13(1) a (Category A) no more than 6 preschool children present at any one time including infants

c No more than 2 additional school aged children

Chenia is allowed to have up to 8 children at one time as long as 2 are school aged. She does have school aged children of her own that do not count towards her numbers.

Chenia is determined in compliance with this Regulation.

110.7(1) provider

b. Frequently exchanges information with the parent of each child to enhance the quality of care.

c. gives consistent, dependable care

In speaking with Chenia, she acknowledged that she did put out some bedbug traps (just as a precaution) but did not communicate that with all parents.

In speaking with Chenia, she did acknowledge that she has permission to administer Tylenol and diaper rash cream, but has not always communicated to parents when she does apply/provide those items.

Chenia is determined out of compliance with this Regulation.

110.8 conditions of the home shall be safe, sanitary and free of hazards.

Conditions of the home were not unsafe at the time of the complaint visit. The home has been observed to be marginally sanitary in the past and Chenia acknowledged she could do more towards ensuring a cleaner environment. Chenia is not determined out of compliance with this regulation at this time, but it has been marginal, and this worker does plan to do a follow up visit.

110.8(8) Activity program that promotes self-esteem and exploration.

It is reported that the kids have to sit in the dark all day and provider tells them to be quiet.

Parental reports did not verify that children are forced to sit in the dark for long periods of time, but it does appear as they are not provided much outside play and are frequently sitting in the living room.

Chenia was determined out of compliance with this Regulation.

not alleged in this reported complaint , but out of compliance

110.8(3) c. Medicines are given with the written authorization from the doctor or parent

any medication provided to a child shall be recorded indicating the name of the medication, date, time and amount given

Chenia acknowledged that she has provided diaper rash cream to children without notifying parents. She does have a permission form to apply it but needs to communicate effectively to parents when she does administer that or any other medication such as Tylenol.

Chenia is determined out of compliance with this Regulation.

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Resolution and Action Required:

This HHS worker will do an additional unannounced follow up visit to verify compliance.

Addendums:

- Addendum1: Chenia was determined out of compliance with some Regulations through this complaint in August of 2025. Due to the marginal condition of the home at that time, this worker did plan to do a follow up visit.

On 9/17/25 this compliance worker did an unannounced follow up. Chenia had taken steps to address some general areas of non-compliance. The condition of the home did look better on this date. However, Chenia did have an 11 month old in care and there were items on the floor that needed to be picked up. With a child that age who is crawling, it is important for Chenia to keep the floor clean and free of small items that a child might put in their mouth. There were clumps of dog hair on the living room floor that need to be swept up. the dining room area was also in need of being swept. The kitchen area was in much better condition on this date and there were no observed chemicals in access to the children on this date.

Chenia was very attentive to this child on this date and maintained close supervision while this worker was present. (This was the only child present at this time as the other children she cares for are school-aged.)

Chenia will need to continue to be conscientious of the condition of the home in general and of the condition of the floor with young children in care.

This Addendum is approved by supervisor on 9/18/2025 1:28:52 PM

Consultant's Signature:	Christine Weber	Date of Visit:	08/07/2025
Supervisor Signature:	Sheila Aunspach	Date of Visit:	09/18/2025