IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider	County	
Thelma Jackson	Johnson	
Care Address	**City**	**Zip Code**
1944 Grantwood ST	Iowa City	52240
Mailing Address	**Mailing City**	**Mailing Zip Code**
1135 Winchester LN	North Liberty	52317
Phone	**Email**	
319-853-3123		

Date of Complaint:	01/09/2024	**Date of Visit:**	01/11/2024

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[X] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is reported that Thelma is billing for up to 18 children at the same time. It is also reported that Thelma is using an unapproved assistant.

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Rule Basis and Findings of Complaint(s):

110.15(1)a When both providers are present, not more than 14 preschool children are present at any one time, including infants. b. When both approved providers are present, not more than 4 children 12 months of age or younger are present and no more than 6 of the 14 are 24 months of age or younger. c. When both approved providers are present, not more than two additional school-age children are present.

SW Bailey completed an unannounced visit at Thelma Jackson's daycare on 1/11/2024. SW Bailey informed Ms. Jackson that an "overcapacity report" from 10/30/2023-1/7/2024 had shown that she has been operating over numbers, having as many as 18 children, during some of those billing cycles. Ms. Jackson admitted that she knew she had been over numbers several times. Ms. Jackson said that she receives so many calls for childcare openings and she has a hard time saying no. SW Bailey reviewed the capacity numbers for a Category C2 home. Ms. Jackson agreed to remain within ratio, and she reported that she only has 16 children on her roster and is now more comfortable telling families that she does not have any openings.

110.9(2) An individual file is maintained for each staff assistant: a. Documentation from the Department confirming record checks have been completed and authorizing or limiting the person's involvement with childcare. b. Physical exam report documented on form 470-5152, Child Care Provider Physical Examination Report, which is repeated at least every three years. c. Certification of two hours of approved training relating to identification and reporting of child abuse within six months of employment.

SW Bailey talked to Ms. Jackson about her use of Destiney as an assistant. Ms. Jackson said that Destiney is no longer working as an assistant until she is approved to do so.

Resolution and Action Required:

Ms. Jackson agrees to stay within ratio for a Category C2 daycare home, which may involve telling inquiring families that she is full and does not have any openings. Ms. Jackson also agrees to not allow Destiney to work as an assistant in the daycare until she is approved to do so.

Consultant's Signature:	Holly Bailey	**Date of Visit:**	01/12/2024
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	01/12/2024