**Iowa Department of Human Services**

**CHILD CARE CENTER COMPLAINT**

**Name of Center:** Apple Tree Preschool and Learning Center **Enrollment:** 190 **License ID:** 27974

**Street:** 4224 Hickory Lane **City:** Sioux City **IA** **Zip Code:** 51106 **County:** Woodbury

**Mailing Address:** 4224 Hickory Lane

**Mailing City:** Sioux City **IA** **Zip Code:** 51106

**Director's Name:** Laurie Roethler **Center Phone Number:** 712-274-2795

**On-Site Supervisors:** Kourtney Campbell **E-Mail Address:** laurie.roethler@appletreechildcare.com

**Date of Complaint:** 06-03-2024 **Date of Visit:** 06-18-2024

**[ ]** Scheduled **[X]** Unannounced **[ ]** NA

**[X]** Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

**RECOMMENDATION FOR LICENSE**

**[ ] NO CHANGES to licensing status recommended**

**[ ] PROVISIONAL license from** **to**

**[ ] SUSPENSION of License**

**[ ] REVOCATION of License**

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**Complaint Details:**

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

**Summary of Complaint:**

Since school got out the school age room has been out of ratio several times. It is reported that they are regularly over 15 kids age 6-10 with 1 staff member in a very small room. Last Thursday 26 kids with 1 staff member for 1-2 hours. Last Friday 28 kids with 1 staff member for majority of the morning. Decreased to 22 children to one staff member

**Licensing Rules Relevant to the Complaint:**

109.8(1)b All staff in ratio involved with children in programming activities.

**Inspection Findings:**

Licensing completed a visit to Appletree Preschool and Learning Center on 06-18-24. The following is based upon observations while on-site, a face-to-face interview with director Laurie Roethler.

109.8(1)b All staff in ratio involved with children in programming activities. RULE VIOLATED

-Director Laurie Roethler stated she was on vacation the week when school agers started for the summer. As director looked at their child care app for attendence, there does appear to be a day or two that the school agers were out of ratio for part of the day. Director stated that she normally always is in ratio. Director is not sure why while gone they were out of ratio as there were other staff that possible could have been pulled to ensure ratio was maintained. Since director has been back from vacation, they have not been out of ratio.

**Special Notes and Action Required:**

It is expected that director Laurie Roethler will continue monitoring staff and children interactions and ensure ratio is followed that children are safe.

It is also recommended to continue working with CCRR for support.

**Consultant's Signature:**

Jana Drew

**Date:**

07-17-2024