Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: La Montessori Nurtury Inc **Enrollment:** 81 **License ID:** 41616

Street: 575 N Kansas Av **City:** North Liberty **IA** **Zip Code:** 52317 **County:** Johnson

Mailing Address: 575 N Kansas Ave

Mailing City: North Liberty **IA** **Zip Code:** 52317

Director's Name: Lillian Meyers **Center Phone Number:** 319-665-2565

On-Site Supervisors: Melissa Wallace **E-Mail Address:** lamontessorinurtury@gmail.com

Date of Complaint: 12-12-2023 **Date of Visit:** 02-08-2024

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

A 2-year-old has been bitten 3 times since September. Staff did not know how the bite occurred so an incident report was not completed.

Licensing Rules Relevant to the Complaint:

109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:Minor injuries.Minor changes in health status.Minor behavioral concerns.Incidents resulting in injury to a child.Shall be verbally notified immediately when there is:A serious injury to a child.An incident resulting in significant change in health status.An incident includes child being involved in inappropriate, sexually acting out behavior.A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file.Serious injuries and deaths must be reported to the Department within 24 hours.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

This worker arrived at the center. I spoke with the director, on-site supervisor and teacher in the classroom. I also reviewed the child's file.

The center did not complete an incident report on any of the bite occasions. Staff shared that they have consistently been in ratio. Staff also reported that the child does not speak English, so they are unable to communicate if they were hurt. The child did not cry on any of the occasions the child was bit. It is imperative that incident reports are completed. Staff must provide careful supervision.

109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes: Minor injuries. Minor changes in health status. Minor behavioral concerns. Incidents resulting in injury to a child. Shall be verbally notified immediately when there is: A serious injury to a child. An incident resulting in significant change in health status. An incident includes child being involved in inappropriate, sexually acting out behavior. A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file. VIOLATED.
-The center must complete an incident report when a child is injured for the child that bit and the child that was bitten.

109.10(16)a. The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. VIOLATED.
-The center staff must provide careful supervision. They should know when bites occur. They should complete a biting log to see if they can establish a pattern.

Special Notes and Action Required:

Staff involved in the incident must review the following with the director: https://eclkc.ohs.acf.hhs.gov/sites/default/files/pdf/active-supervision.pdf and complete a training on supervision: https://extension.psu.edu/programs/betterkidcare/lessons/supervision-what2019s-required proof of this must be emailed to the HHS worker within 30 business days.

The center should use a biting log in the classroom. This biting log cannot be share with families due to confidentiality:
https://rainbow-nursery.info/wp-content/uploads/2018/12/Biting-Log-Sheet1.pdf
A biting log can help establish if there is a pattern so that bites can hopefully be prevented.

The director should review the following with staff: https://www.naeyc.org/our-work/families/understanding-and-responding-children-who-bite

It would also be beneficial to read books to children about refraining from biting:
https://bookroo.com/explore/books/topics/biting

Incdient reports for the child that was bitten and the child that bit must be completed.

Consultant's Signature:

Heidi Brown

Date:

03-06-2024