IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider	**County**	
Rhonda Alvarado and LeoPoldo Alvarado-Hernandez	Pottawattamie	
Care Address	**City**	**Zip Code**
1529 6th AVE	Council Bluffs	51501
Mailing Address	**Mailing City**	**Mailing Zip Code**
1529 6th AVE	Council Bluffs	51501
Phone	**Email**	
712-310-7889		

Date of Complaint:		**Date of Visit:**	

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[X] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

DHHS compliance staff received a concern that the providers of this C2 home left their 17 year old daughter in charge of daycare children. It was reported that parents have been told that the 17 year old is 18 and allowed to be with the children in the home. It was also reported that the main provider in the home was out shopping instead of caring for the children.

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Rule Basis and Findings of Complaint(s):

110.7(1) The provider meets the following requirements:
a. Gives careful supervision at all times.

Compliance staff reached out to collateral individuals for more information regarding this situation or any other similar concerns. Compliance staff found that no other collateral individuals reported knowledge of children left in the sole care of a 17 year old child that lives in the home. Collateral individuals reported seeing the youth and the providers other children in the home, but not as caretakers.

Compliance staff completed an unannounced visit to the childcare home. Both providers were on site during the visit this date. Discussion was held regarding the concern that was reported to the Department. The main provider reported that she had left the childcare home to go to a medical appointment. While she was out of the home, the co-provider left the home to transport a grandchild to work. The provider reported she found out when the co-provider called and told her that the police had been to the home.

The provider reported that she and the co-provider had a long discussion regarding the childcare and that they cannot both be gone at the same time or leave any daycare children at the home if they both have to leave. Compliance staff reviewed the law and information regarding the allowable numbers of a C2 home; the allowable numbers in the event that only one provider is present; and the information regarding a substitute and assistant. We discussed when their daughter would be eligible to become a substitute and what trainings are needed for that role.

Discussion continued to address back up needs of parents in the event that both providers are unable to be in attendance at the childcare home. The provider identified that she does work with her parents on finding options for their children if the childcare has to close or they are on a vacation.

Resolution and Action Required:

Both providers reported understanding and agreed that daycare children would not be left at their home without any registered provider or registered substitute in the future. Both providers are aware that this could lead to a revocation of their registration if this type of incident occurrs in the future.

Discussion was held regarding if the daycare should consider a change to a category B home as an option. Compliance staff walked through some possible scenarios with the provider

Consultant's Signature:	Stacy Burris	**Date of Visit:**	08/11/2023
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	08/11/2023