Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Breda Day Care Center **Enrollment:** 30 **License ID:** 6219

Street: 406 N 3rd St **City:** Breda **IA** **Zip Code:** 51436 **County:** Carroll

Mailing Address: PO Box 335

Mailing City: Breda **IA** **Zip Code:** 51436

Director's Name: NiCole Montero **Center Phone Number:** 712-673-5437

On-Site Supervisors: HaiLee Dobernecker **E-Mail Address:** bredadaycarecenter@gmail.com

Date of Complaint: 09-08-2026 **Date of Visit:** 09-16-2026

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

On 9/8/26, a report was received that alleged staff member J.S. is not able to provide the basic functions of providing care to infants in the infant room. It was reported that modifications need to be made in order to ensure the children's safety and even with the modifications, she is still not able to meet all of the children's needs.

Licensing Rules Relevant to the Complaint:

109.10(14)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

CHILD CARE CENTER COMPLAINT

On 9/16/26, I met with director, NiCole Montero, about the concerns regarding staff member J.S. J.S. is unable to meet some of the basic needs of the children in the infant room. She is unable to pick up the children for fear of dropping them or possibly tripping and falling on them. She is only able to change the diapers of children old enough to climb the steps to get on the changing table. It was reported in 2025 when the children were outside on the front deck playing that J.S. was walking with a child, tripped, and fell with the child in her arms. J.S. is unable to get onto the ground with children to play with them although she will interact with the children while she sits in a chair.

I spoke with three other staff members who work in the infant room while at the center. J.S. is not allowed to pick up the babies. Infants are handed to J.S. while she is sitting in a chair. J.S. changes diapers of children who are able to climb the stairs to get on the changing table. Staff have heard she has fallen with a child in her arms or that she fell on another kid. J.S. is unable to get on the floor to play with the children. If there was a medical emergency, such as a child choking, J.S. may not be able to respond quickly enough. She wouldn't be able to respond quickly enough if there were other situations that needed quicker interventions such as a child biting another child. Other staff members do more work than J.S. because she is slower. J.S. can't keep up with the children when playing outside. J.S. does not always follow the restrictions put in place for her. Some staff members feel like they need to keep an eye on J.S. to make sure she is following the guidelines set for her.

Because the center did not follow protocols for careful supervision, the center is FOUND TO BE IN NON-COMPLIANCE WITH LICENSING REGULATION 109.10(14)A AS IT PERTAINS TO SUPERVISION OF CHILDREN.

Special Notes and Action Required:

I spoke with NiCole about J.S. not being able to work in the infant room. She can work in rooms with older children who are more independent. She still should not be picking up any children although that should not be an issue with the older children. J.S. should never be the only staff member working in a classroom. If J.S. is unable to do the job functions with the older children, she may not be a good fit for child care. She may work better as a volunteer or always be an additional staff and not necessarily used to be in ratio. NiCole was in agreement and we both discussed the changes with J.S. I would suggest putting all restrictions for J.S. in a written document that the center and J.S. agree upon in the event there is an issue in the future.

Consultant's Signature:

Tausha Bottorff

Date:

09-17-2026