Iowa Department of Human Services
CHILD CARE CENTER EVALUATION AND RECOMMENDATION FOR LICENSE

Name of Center: Heart 2 Heart **Enrollment:** 30 **License ID No. (Reapplications)** 46400

Street: 1111 Marshall St **City:** Boone Iowa **Zip** 50036 **County:** Boone

Mailing Address: 1111 Marshall St, Boone, IA, 50036

Director's Name: Sue Eldridge **Phone Number:** 515-432-4124

On-Site Supervisor(s): N/A **E-Mail:** principal@shboone.com

Date(s) of Visit: 04-08-2025

X **Licensing Visit** X **Unannounced Visit** **Off Year Visit** **Administrative Change**

LICENSING VISITS

New Application X **Re-Application** **NA**

Signed Application (470-0722) Received X **Yes** **No** **NA** **Date Signed:** 03-04-2025

FIRE INSPECTION **State** X **Local** **NA** **Is Fire Inspection Approved?** X **Yes** **No** **NA**

Date Inspected: 11-14-2022

Comments : Boone Fire Marshal. For licensing, inspections are due at least every three years. The center will be due for another inspection in 11/2025.

LICENSE TYPE: X **Child Care** **Preschool (ages 3-5 meets three hours or less per day)**

Financial Type: Profit X Non-Profit NA

Accredition: Accredited NAEYC NSACA Other X NA

Program Serves: Infants (0-23 mo.) 2 Years X Preschool-Age X School-Age

Get-Well Evening Care Special Needs

SCHEDULE: Year-round X School-Year Summer Only

HOURS:	*Year-round*	*School-Year*	*Summer Only*

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Age	Capacity
General	0	0	10	44	54
Summer					0

QRS Rating: N/A

RECOMMENDATION FOR LICENSE:	
X	**FULL** license from 05-01-2025 to 05-01-2027
	PROVISIONAL license from
	DENIAL of initial application
	SUSPENSION of license
	REVOCATION of license

Licensing Consultant: Nate Knepper **Date:** 04-09-2025

I. IF CURRENT LICENSE IS PROVISIONAL, IDENTIFY THE CORRECTIVE ACTIONS

N/A.

II. IDENTIFY THE AREAS OBSERVED ON THE VISIT:

A licensing visit was conducted on 4/8/25. The principal/director was present throughout this visit.

All areas of the program were observed. These areas observed consisted of classroom observations and activities, ratios, nutritional practices, health and safety practices, playground observation (not observed this year because not currently being used due to some community safety issues), field trip and transportation practices, and administrative review.

Heart to Heart is a school-age program located in the lower level and cafeteria area of Sacred Heart School in Boone, IA. The center was given permission to open under HHS (formerly known as DHS) licensing on 12/7/15. Prior to this date, the center was under the Department of Education's supervision. The center closed due to Covid in 3/2020 and reopened for business in 1/2023. The center is in operation during the school year only. The center is not in operation during the school year if there are no school days or cancellations, however, this may change next year when the center will be open all day on certain Mondays of every month when there is no school.

The center is overseen by a Board. The principal, Sue Eldridge, is currently the director. Sue has many years of experience working in child care/school. Sue also has a BA degree and a Master's degree. The center continues to look for a more permanent director who would then report to the principal.

During the visit, all children were observed in the lower level. One child was observed doing homework. Two other children were playing with manipulative toys. All of the other children were observed at the tables doing art work. Children gave specific answers as to where they relocate to for monthly fire and tornado drills. Children also discussed appropriate times to wash their hands while in attendance.

III. IDENTIFY THE OBSERVED STRENGTHS OF THE CENTER:

The center has access to other school personnel and resources

The center incorporates a faith based value system in their teachings which carries over from the school day.

Good child/staff interactions and activities were observed during the visit.

The program sets aside time each day for children to get any homework completely they received earlier in the day.

There is a secure entrance into the school.

The director believes a strength of the center is that the children they care for are healthy and well behaved overall. The center has had minimal sickness issues so far this year.

There is good communication between staff.

The program is back open for business and provides a need in the community. Enrollment remains steady.

The center now uses Brightwheel.

IV. IDENTIFY THE ASPECTS OF OPERATION THAT FALL BELOW THE STANDARDS REVIEWED:

109.7(1): All staff(within first 3 months of employment)Two hours of approved training FOR the mandatory reporting of child abuse. At least one hour of training regarding universal precautions and infectious disease control. Certification in American Red Cross, American Heart Association, American Safety and Health institute or MEDIC First Aid infant, child, and adult cardiopulmonary resuscitation (CPR) OR equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained. Certification in infant, child, and adult first aid that uses a nationally recognized curriculum or is received from a nationally recognized training organization including the American Red Cross, American Heart Association, American Safety and Health Institute or MEDIC First Aid or an equivalent certification approved by the department. A valid certificate indicating the date of training and expiration date shall be maintained. Minimum health and safety trainings, approved by the Department. If significant changes occur to content, the Department may require the training be renewed.
ONE NEWER STAFF IS PAST DUE FOR CPR AND FIRST-AID. THERE HAVE BEEN SOME ISSUES WITH THE STAFF MEMBER BEING ABLE TO LOG INTO I-POWER FOR THESE TRAININGS.

109.9(1)d: All files contain a pre-employment physical exam report completed within six months prior to hire and at least every three years. Physical exams shall be documented on form 470-5152, Child Care Provider Physical Examination Report.
Number not in compliance: 1 staff member is past due for a physical (same staff member as above).

109.12(1): Program structure that uses developmentally appropriate practices and written program of activities planned to the developmental needs of children served. Program complements but does not duplicate school curriculum. Schedule of program is posted in a place visible to parents.
An AM schedule was still missing. THIS IS A REPEAT ISSUE FROM LAST YEAR. Also, the AM and PM schedules should be posted.

109.15(1): Center shall serve each child a full, nutritionally balanced meal as defined by CACFP guidelines.
Milk served should be one percent or skim cows milk rather than two percent milk.

109.15(2): Center shall follow minimum CACFP menu patterns for meals and snacks. Menus planned one week in advance, made available to parents, and kept on file with substitutions noted. Avoid foods with high incident rate of causing choking.
The menus should be prepared for by the week, rather than by the day.

V. SPECIAL NOTES/RECOMMENDATIONS:

Radon testing was completed 5/3/24 - 5/6/24. Radon levels in the classroom came back below the 4.0 cutoff. Because levels were below 4.0, the center can move to testing for radon at least every five years now. So long as radon levels remain below 4.0, they can remain on a five year plan. If at the next testing, levels in any classroom come back 4.0 or higher, the center will have to have a mitigation plan, retest, and at least temporarily move back to testing every two years.

The annual furnace inspection is completed two times a year and was last completed 9/5/24.

The program does not go on field trips.

I-Power was discussed at the visit. All staff will need to upload training into I - Power.

As mentioned last year, children who attend this program also attend this school. Their physicals and immunizations are on file with the school. However, a section should be added to the enrollment/annual update paperwork stating so.

The center is still looking for a possible director who reports to the principal. CCR&R can also provide assistance with this task.

Hand washing signs should be posted by all sinks.

The CACFP shopper phone app was shared with staff during the visit.

The center is not currently going outside due to some community safety concerns at the end of the day that they are working with the local police and community about. The monthly playground inspection form was again emailed to the center after the visit concluded. The center should note this on that form that they are not currently going outside on the playground for the reasons mentioned above.

A new, full, two-year license is recommended.

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your DHS Licensing Consultant to discuss the issue. The child care director may also send a response which will be placed in the licensing file.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.