Iowa Department of Human Services
CHILD CARE CENTER EVALUATION AND RECOMMENDATION FOR LICENSE

Name of Center: Love Kids Child Care Center LLC **Enrollment:** 9 **License ID No. (Reapplications)** 47657

Street: 901 N 35th ST STE 2 **City:** Council Bluffs Iowa **Zip** 51501 **County:** Pottawattamie

Mailing Address: 901 N 35th ST STE 2, Council Bluffs, IA, 51501

Director's Name: Pat Bridgeman **Phone Number:** 712-256-0181

On-Site Supervisor(s): na **E-Mail:** jaytaybridgeman@gmail.com

Date(s) of Visit: 08-27-2024

X **Licensing Visit** X **Unannounced Visit** **Off Year Visit** **Administrative Change**

LICENSING VISITS

New Application **Re-Application** X **NA**

Signed Application (470-0722) Received **Yes** **No** X **NA** **Date Signed:**

FIRE INSPECTION **State** X **Local** **NA** **Is Fire Inspection Approved?** X **Yes** **No** **NA**

Date Inspected: 01-13-2022

Comments :

LICENSE TYPE: X **Child Care** **Preschool (ages 3-5 meets three hours or less per day)**

Financial Type: X Profit Non-Profit NA

Accredition: Accredited NAEYC NSACA Other X NA

Program Serves: X Infants (0-23 mo.) X 2 Years X Preschool-Age School-Age

Get-Well X Evening Care Special Needs

SCHEDULE: X Year-round School-Year Summer Only

HOURS:	*Year-round*	*School-Year*	*Summer Only*

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Age	Capacity
General	8	5	3	1	17
Summer					0

QRS Rating: N/A

RECOMMENDATION FOR LICENSE:		
	FULL license from	
X	**PROVISIONAL** license from	09-01-2024 to 09-01-2025
	DENIAL of initial application	
	SUSPENSION of license	
	REVOCATION of license	

Licensing Consultant: Kathy DeGeorge-Evans **Date:** 09-23-2024

I. IF CURRENT LICENSE IS PROVISIONAL, IDENTIFY THE CORRECTIVE ACTIONS

II. IDENTIFY THE AREAS OBSERVED ON THE VISIT:

An unannounced licensing visit was made to Love Kids Childcare on 8-27-2024. The center located at 901 N. 35th St, Council Bluffs Iowa 51501, next to the office at Feather Stone Apartments. The center opened on Monday, September 26, 2016. There are 9 children enrolled. The center provides child care for infant to preschool age children 6:30 am to 5:00 pm Monday through Friday.

Observation of room:
The center is one room that is separated by portable walls. One side is for infants and the other side is for children two years and older.
The rooms have age and developmentally appropriate toys and equipment. I would recommend more items for the program rooms.
The older children were playing outside, and Tay was with the infant age children. Tay left the infant to get a bottle and food in the kitchen, this leaves the infant area unsupervised. Pat was outside with the children at that time. I suggested getting a small refrigerator for the infant area, Tay said the area was too small and was argumentative. Please complete the daily sheets for children under two years of age, one child's daily sheet was being filled in. Pat and Tay had excellent interactions with the children, they were nurturing and positive.
Lesson plans are needed, Pat said she didn't have lesson plans and didn't have time to do them. There are many examples of lesson plans that can be found on the internet that include literacy, math, science, music, large motor skills, sensory etc. Please begin using lesson plans immediately.
Pat has worked with CCR&R in the past on a variety of topics.
Information on ratio and age of separation of children was given to Pat during my licensing visit on 8-27-24. Make sure you comply with the ratio/age of separation requirements.

Nutrition:
Proper food storage was observed. The center isn't on the federal food program. A copy of a rotation of menus was posted, if you aren't serving what is listed on the menus you should make accurate menus. You were serving soft shell tacos from Taco Bell. Make sure you are in compliance with the with the CACFP food guidelines even if you aren't on the food program. Please review and follow the CACFP food guidelines.

Health and safety:
Pat reported the center follows medication management procedures when a child is prescribed medication - please review your procedures and medication log with the child care nurse consultant.
Please review the radon guidelines to see when your next radon testing is required. The last radon testing was completed in May 2021with a score of 1.7 pCi/L. 109.11(7)b: Centers at ground level that use basement area as program space, or have a basement beneath program space: Testing and plan for remedy of radon is conducted.
You reported that your building has all electric appliances. If there are fuel burning appliances you would need an annual fuel burning inspection.
Monthly fire/tornado drills were practiced and documented.
Bleach/water is used for sanitizing and disinfecting and they had the 3 step bottle procedure 1. Soap/water for cleaning, 2.

Water for rinsing and 3. Your EPA approved product for sanitizing and disinfecting. If you are using bleach/water please follow the mixing instructions for both sanitizing and disinfecting that are on your specific bottle of bleach or on the product website. Child Care Resource and Referral and the child care nurse consultant can assist with this.
The infant room has a diaper changing table, the old diaper changing table was moved to the main area, it has cracks/holes in two corners.
Don't sit food items, or other non diaper changing items on the diaper changing table as this is considered cross contamination - a couple food items were sat on the diaper changing table in infant room.

Playground:
There is a small fenced playground in the back of the center with a small piece of equipment. Please refer to the Handbook for Public Playground Safety for information of surfacing, fall zones and appropriate equipment.
Monthly playground inspections weren't completed, please begin completing them immediately.

Transportation:
The center doesn't provide daily transportation services.

Administrative records:
Pat and Tay's staff files were read and both need the annual required training hours.
Child files were read and were incomplete - files needed registration updated, current physicals, emergency medical contact information for the dentist, and immunizations on the Iowa form. Please review all children's files and update them with the required information.
Please contact public health or your child care nurse consultant for their assistance in transferring immunizations to the Iowa form.
Pat has expressed difficulties of finding staff to hire.
Please make a current copy of the Child Care Centers and Preschools Licensing Standards and Procedures, this was revised in April 2021. Please read the handbook.

III. IDENTIFY THE OBSERVED STRENGTHS OF THE CENTER:

Pat is always pleasant and willing to work with Child Care Resource and Referral on noncompliance areas.
Pat and Tay have excellent interactions with the children, they are nurturing and positive.

IV. IDENTIFY THE ASPECTS OF OPERATION THAT FALL BELOW THE STANDARDS REVIEWED:

REPEAT VIOLATION - 109.8(2)d: At least one staff shall be present in every room. Brief absence of staff person permitted for 5 or less minutes when another staff person is present.
Tay left the infant to get a bottle and food in the kitchen, this leaves the infant area unsupervised. Pat was outside with the children at that time. I suggested getting a small refrigerator for the infant area, Tay said the area was too small and was argumentative.

REPEAT VIOLATION - 109.9(1)e: All files contain documentation to indicate that ongoing staff training requirements are met, including current certifications in first aid/CPR and mandatory child abuse training.
Pat and Tay's staff files were read and both need the annual required training hours.

REPEAT VIOLATION - 109.9(2): All files are updated at least annually and when a change occurs.
109.9(2)b: All files contain sufficient information and authorization to allow the center to secure emergency medical and dental services at any time child is in center’s care.
REPEAT VIOLATION - 109.9(3): Signed and dated Iowa immunization certificates are on file for each child enrolled.
REPEAT VIOLATION - 109.10(1)a: Preschool (for children five years and younger not enrolled in school): Physical exam report submitted within 30 days of admission, was obtained no more than 12 months prior to admission, is signed by a licensed MD, DO, PA, Chiropractor or ARNP, and contains health history; present health status including allergies, medications, and acute/chronic conditions; and recommendations for continued care if necessary.
Child files were read and were incomplete - files needed registration updated, current physicals, emergency medical contact information for the dentist, and immunizations on the Iowa form. Please review all children's files and update them with the required information.
Please contact public health or your child care nurse consultant for their assistance in transferring immunizations to the Iowa form.

109.11(3)d: Record of monthly inspections of outdoor recreation area and equipment shall be kept.
Monthly playground inspections weren't completed, please begin completing them immediately.

REPEAT VIOLATION - 109.12(1): Program structure that uses developmentally appropriate practices and written program of activities planned to the developmental needs of children served.Program complements but does not duplicate school curriculum.Schedule of program is posted in a place visible to parents.
Lesson plans are needed, Pat said she didn't have lesson plans and didn't have time to do them. There are many examples of lesson plans that can be found on the internet that include literacy, math, science, music, large motor skills, sensory etc. Please begin using lesson plans immediately.

The majority of the noncompliance items above are repeat violations from my licensing visit on 7-17-2023 and some repeat noncompliance violations were documented in my licensing visits from 7-5-2022, 6-17-2021, 7-27-2020, and 7-31-2020. The center is having difficulty maintaining compliance in many areas. A referral to Child Care Resource and Referral is made after each years licensing visit for consultation, training and assistance to correct the noncompliance items.

V. SPECIAL NOTES/RECOMMENDATIONS:

A provisional license is recommended for 9-1-2024 to 9-1-2025.

A referral has been made to Child Care Resource and Referral for consultation and training on lesson plans/activities, annual required staff training hours, child files - registration updates, current physical, emergency medical contact information for the dentist, immunization must be on the Iowa form, organization using forms such as fire/tornado drill and monthly playground safety inspections - posting it on the wall for easy access, program rooms must provide direct observation of the children at all times. Pat, please read the current copy of the Child Care Centers and Preschools Licensing Standards and Procedures, this was revised in April 2021.

I am concerned that you have several aspects of operation that fall below the standards and many are repeat violations. You are an established center that has been open since 2016 and have had the same director. It is imperative that you learn and follow the licensing rules and that you maintain the information.
Love Kids Child Care LLC is your business and you must be confident as the director and learn and be able to practice the Iowa DHHS child care rules/regulations.
I am recommending that the director/owners of Love Kids Childcare read and learn the DHHS Child Care Centers and Preschools Licensing Standards and Procedures. It is vital that you and your staff are knowledgeable of the Iowa rules and regulations. When the director is away from the center the person left in charge must be aware of the DHHS rules.
It is important that you read your emails to be aware of rule changes, grant information etc.

Please email me your corrective action plan by October 14, 2024. The corrective action plan will be emailed to you at jaytaybridgeman@gmail.com

Fire inspection reports are required every three years, the last one I have for your center is dated 1-13-2022. If you have an approved fire inspection report after 1-13-2022 please email me a copy if not, you will need a new approved fire inspection report by 1-13-2025.

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your DHS Licensing Consultant to discuss the issue. The child care director may also send a response which will be placed in the licensing file.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the DHS Licensing Consultant to inquire.