



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Joan Portee	County Scott	
Care Address 6305 Silvercreek DR	City Davenport	Zip Code 52806
Mailing Address 6305 Silvercreek DR	Mailing City Davenport	Mailing Zip Code 52806
Phone 716-578-7521	Email	

Date of Complaint:	04/04/2025	Date of Visit:	04/08/2025
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Type of Visit

☐ Scheduled ☒ Unannounced ☐ N/A

Compliance Regulation

☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found

Recommendation for Registration:

- ☒ No Changes to registration status recommended
- ☐ Revocation of Registration
- ☐ Cancellation of Child Care Assistance Provider Agreement

Category of Care:

- ☒ Category A
- ☐ Category B
- ☐ Category C (with no co-provider)
- ☐ Category C (with co-provider)
- ☐ Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Child Care Resource and Referral worker arrived to Joan's home on 4/4/2025 to find an infant sleeping in a car seat with a bib on. Joan moved the child and laid the child on their back but left the bib on. CCRR worker discussed this with Joan.

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Rule Basis and Findings of Complaint(s):

441 IAC 110.8(5)a,b. Safe sleep. a. Provider shall follow safe sleep practices as recommended by AAP for infants under one year of age. Infants are placed on back to sleep. Infants are placed on firm mattress with tight fitted sheet that meets CPSC standards. Infants shall not be allowed to sleep on bed, sofa, air mattress or other soft surface. No toys, soft objects, stuffed animals, pillows, bumper pads, blankets or loose bedding is allowed in sleeping area.

On 4/4/2025 CCRR worker Audrie Aden visited Joan's child development home and Joan had an infant sleeping in a car seat. Joan woke him up and seated him in a highchair with a big on during the visit. Once the CCRR worker was going to leave, Joan removed the child from the car seat and laid him in a playpen on his back but with the bib still on. CCRR worker discussed this concern with provider.

This worker completed a verbal safety plan with Joan on 4/4/25. Joan agreed that she would follow safe sleep practices at all times. On 4/8/25 this worker completed an unannounced visit to Joan's and a written safety plan was completed and signed by Joan. This worker discussed with Joan that a referral to the nurse consultant would also be made as this is standard for concerns involving safe sleep issues. Joan expressed her understanding of the seriousness of the matter and stated that it would never happen again.

Nurse consultant Jessica Redden and CCRR worker Audrie Aden met with Joan on 4/14/25 to provide additional safe sleep information and education to Joan. It was noted that there was not an infant in care on the date of the visit, however, Joan's safe sleep practices were discussed. The nurse consultant viewed the crib and the two play yards Joan was using for children. It was noted that one play yard was believed to have been recalled and therefore did not meet current standards. Joan did not have sheets in the play yard, but stated she did have some available to use. The nurse consultant recommended Joan place a tight fitted sheet in the play yard. A discussion occurred regarding what Joan should do if an infant falls asleep outdoors or while in the stroller while going for a while. The nurse consultant advised to move the infant to a safe sleep space as soon as possible. It was suggested Joan may consider using a play yard outdoors for infant sleep while the other children play. CCRR worker addressed the concern of overheating in the pack and play and to avoid doing this when the heat or humidity is high. Joan expressed understanding of the safe sleep guidelines and all that was discussed with her during this meeting.

On 4/15/25, Joan texted this worker and stated that she replaced the pack and play that nurse consultant Jessica Redden stated was not meeting current safety standards. Joan included a picture of the new pack and play both in the box and set up.

Findings:

There is a preponderance of evidence to support the concern that Joan did not adhere to safe sleep practices. Joan admitted to this and it was also observed by CCRR staff.

Resolution and Action Required:

Both verbal and written safety plans were completed with Joan regarding providing safe sleep. A referral was made to both the nurse consultant and CCRR worker which resulted in a meeting with Joan to further discuss safe sleep practices and education.

Consultant's Signature:

Kathy Huinker

Date of Visit:

04/14/2025



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Supervisor Signature:	Sheila Aunspach	Date of Visit:	05/01/2025
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