Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE ANNUAL EVALUATION

Business Name: Crystal Hale

Provider Name: Crystal Hale

Provider No.: 51285

Address: 1924 Lillie AVE, Davenport, IA, 52804

E-Mail:

County: Scott

Phone Number: 5636506206

[ ] Pre-Inspection Date:

[ ] Approval Date:

[X] Annual Visit Date: 1/27/2026

Program Type:

[X] Registered Child Development Home A (guidelines for ratios on all categories)

[ ] Registered Child Development Home B

[ ] Registered Child Development Home C

[ ] Registered Child Development Home C1

[ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

[ ] Infant(0<24 mos)

[X] Toddler

[X] PreSchool

[X] School Age

[ ] All Ages

1. Basic Overview

Crystal has been a registered child care provider for approximately 22 years now. Crystal provides care to children aged two years and older. Crystal would consider infants if an established family was expecting another child. Crystal has hopes to move to a larger location in the future and ultimately is interested in opening a day care center at some point.

2. Identify Observed Strengths Of The Program

Crystal believes her greatest strength is that she genuinely likes children. Crystal states that kids are calm around her. Many parents have remarked that Crystal provides a "motherly comfort" to children. Crystal utilizes her available resources when needed, specifically the assistance of Child Care Resource and Referral.

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3. Identify The Aspects That Fall Below The Standard

110.8 (2) a : A safe outdoor play area is maintained in good condition throughout the year.

110.8(4)a. Fire and tornado drills are practiced monthly and documentation kept on file for the current year and previous year.

110.8 (4) b : Procedures are in place for:Evacuation to safely leave the facility,Relocation to a common, safe location after evacuation,Shelter-in-place to take immediate shelter where the child is when it is unsafe to leave that location due to the emergent issue,Lock down to protect children and providers from an external situation,Communication and reunification with families,Continuity of operations, andProcedures to address the needs of individual children, including those with functional or access needs.
Infants are placed on firm mattress with tight fitted sheet that meets CPSC standards.

110.9(4) : An individual file is maintained for each child and updated annually or when there are changes. Each file contains:

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

Crystal does not use her fenced in back yard at this time as her landlord needs to fix the steps. Crystal utilizes her front yard when the children go outside until the backyard steps have been repaired.

Crystal is working on recording all of her completed 2025 drills.

Crystal was aware that a targeted compliance was occurring of provider Emergency Preparedness Plans. Crystal has an appointment with CCRR next week and will work with her on updating the EPP and adding evacuation locations.

Crystal will have all child file enrollment forms updated (signed and dated again by parents).

Crystal will send verification of the above items to Kathy by 3/16/2026. Items can be emailed to kathy.huinker@hhs.iowa.gov or texted to 563-949-6971.

5. Special Notes/recommendations

A Targeted Compliance was completed on Crystal's Emergency Preparedness Plan. Crystal was aware that updates were needed and will be working on this with CCRR worker next week.

Crystal does not currently have an infant enrolled, however, will be starting one soon. Crystal needs a tight fitted sheet for the mattress prior to the infant starting.

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6. ADDENDUMS:

- Addendum1: Jessica Redden, CCNC, and Paige Jewel, Child Care Resource and Referral completed a joint visit to the Crystal Hale child development home on 6/4/2026. This visit was in response to the 5/28/2026 safe sleep referral this worker made. Jessica emailed this worker on 6/4/2026 and reported that Crystal did not have any infants on care on this date. They discussed Crystal's current sleep practices for infants and shared safe sleep information and resources. Crystal expressed an understanding of safe sleep guidelines. Jessica Redden reported that Crystal's pack and play was in good shape and had a tight fitted sheet in place. CCNC Redden did ask Crystal to secure the mattress to the base per manufacturer's instructions. CCNC Redden located the manufacturer's directions online and emailed them to Crystal. CCNC Redden also completed the safe sleep checklist, which she sent to this worker to place in Crystal's file.

This Addendum is approved by supervisor on 6/4/2026

HHS Child Development
Home Compliance Worker: Kathy Huinker Date: 1/27/2026

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at Child Care Resource and Referral of Southeast Iowa 500 E. 59th St, Davenport, IA 52807 866-324-3236 Ccrria@caeiowa.org