Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: The Learning Grove Academy **Enrollment:** 130 **License ID:** 51478

Street: 1780 Lininger LN **City:** North Liberty **IA** **Zip Code:** 52317 **County:** Johnson

Mailing Address: 120 S LaSalle ST STE 1200

Mailing City: Chicago **IA** **Zip Code:** 60603

Director's Name: Melinda Mattingly **Center Phone Number:** 319-626-8555

On-Site Supervisors: Carissa Williams **E-Mail Address:** mmattingly@learninggroveacademy.com

Date of Complaint: 04-21-2023 **Date of Visit:** 04-25-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Supervision:
-A child ran out of the building because the gym door did not latch appropriately.
-A gate latch that divides the playgrounds is broken.
-A two year old child was outside with a group of children. Staff could not find her. She was hiding behind the air conditioning unit.

Choking Hazards:
-A child had a plastic claw hair clip in her mouth (She is two years old). Staff did not know who the clip belonged to or where she got it. Staff did not appear to be concerned that there was a choking hazard in her mouth.

Potty Training:
-Child needs assistance with potty training and this is not occurring.

Licensing Rules Relevant to the Complaint:

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

109.11(3)a Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. Adequate indoor and outdoor space is provided. The outdoor area shall include safe play equipment and area of shade. Sufficient space provided for dining. Sufficient lighting shall be provided. Sufficient ventilation. Sufficient heating. sufficient cooling. Sufficient bathroom and diapering facilities. Equipment, including kitchen appliances, are maintained so as not to result in burns, shock, or injury to children. Sanitation and safety procedures for the center are developed and implemented to reduce risk or injury or harm to children and reduce transmission of disease.

Inspection Findings:

This worker met with the on-site supervisor and staff. This worker inspected two classrooms, the gym and outdoor area.

109.10(16)a. The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. VIOLATED.
-A child was hiding behind the air conditioning unit. It is a blind spot. Staff did not see her go back there. The center is fixing it when they remodel their outdoor play area this week.
-A child ran out of the building and was observed by a staff who went out and got them. This child has a history of running and the staff is working on managing this behavior.
-The gate dividing the playgrounds is broken. The center is fixing it when they remodel their outdoor play area this week.

109.11(3)a. Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. VIOLATED.
-A two year old child did have a plastic hair clip in her mouth when parent's picked up. The staff members did not know who it belonged to. One classroom had choking hazards in their classroom including: sensory items, styrofoam, glue stick lids, stamps, etc. Choking hazards must be inaccessible to children under the age of three years.
-A staff purse was accessible to the children. Purses must be stored inaccessible to the children: https://poisoncontrol.utah.edu/sites/g/files/zrelqx281/files/media/documents/2021/PursePoster.pdf

109.12(5)b. Infants diapered in a sanitary manner as needed in central diapering area. NOT VIOLATED.
-Staff assist with potty training the two year old children. They do encourage the children to wipe themselves first but will offer help if needed. This is how children learn appropriate toileting practices. Staff shared that the children are asked to go every 1-2 hours depending on need.

Special Notes and Action Required:

The center will complete a supervision training via a staff meeting.
The director will hang up supervision posters in each classroom.
The center will continue doing Face/Name checks as required.
The director will take pictures of the new outdoor play area and ensure that if there are blind spots staff position themselves to ensure careful supervision.
The director will review choking hazards with the staff members. Choke tubes are accessible to staff.

Consultant's Signature:

Heidi Brown

Date:

04-25-2023