Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE ANNUAL EVALUATION

Business Name: Amber Durand

Provider Name: Amber Durand

Provider No.: 30383

Address: 308 Kestrel CT, Council Bluffs, IA, 51501

E-Mail:

County: Pottawattamie

Phone Number: 7122426037

- [ ] Pre-Inspection Date:
- [ ] Approval Date:
- [X] Annual Visit Date: 10/22/2025

Program Type:

- [ ] Registered Child Development Home A (guidelines for ratios on all categories)
- [X] Registered Child Development Home B
- [ ] Registered Child Development Home C
- [ ] Registered Child Development Home C1
- [ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

- [ ] Infant(0<24 mos)
- [ ] Toddler
- [ ] PreSchool
- [ ] School Age
- [X] All Ages

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1. Basic Overview

Amber Durand has been a childcare provider for over 15 years in the Council Bluffs area. She currently has a full roster at 12 children. While visiting today she had 8 preschool aged children. Her hours are cover most of the daytime 6 am to 5 pm. The provider reported that she would like to work on IQ4K qualifications to become rated. She reported that she will be working with Brightwheel soon. She has recently been working to get this program set up for her childcare. The provider's files were all up to date and organized.

2. Identify Observed Strengths Of The Program

While at the home, compliance staff was able to observe the provider with the children. She had asked them to do a quick pick up to move on to the next thing. Once the children were ready, she told them to go grab a busy box. Compliance staff was intrigued by the busy box idea. There is a cart with drawers. Each drawer has a different activity. One was bis numbers that looked like race tracks, can follow the number with miniature cars. One was kinetic sand with tools to move it around. One had smaller magnet cubes in them to build whatever the child was interested in. I thought this was a neat idea.

The provider was available to all the children in care. She talked to them and answered questions and needs. A child had an accident and she helped that child out to the restroom and then cleaned up the mess. The provider went about her day like nothing had happened. The provider was responsive to the two infants in care as well. We discussed safe sleep and how the provider maintains safety for the little ones. With the information compliance staff shared, the provider talked about updating her policy.

3. Identify The Aspects That Fall Below The Standard

The provider did not have any areas out of compliance.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

5. Special Notes/recommendations

Compliance staff shared safe sleep information, emergency preparedness planning and shared July 2025 legislative updates.

HHS Child Development
Home Compliance Worker: Stacy Burris Date: 10/24/2025

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at Judea Robbins 712-579-7850