Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Happy Time Child Care **Enrollment:** 111 **License ID:** 51991

Street: 401 Grandview AVE **City:** Muscatine **IA** **Zip Code:** 52761 **County:** Muscatine

Mailing Address: 401 Grandview AVE

Mailing City: Muscatine **IA** **Zip Code:** 52761

Director's Name: Holly Brockert **Center Phone Number:** 563-263-0957

On-Site Supervisors: Sam Sivill **E-Mail Address:** htpskids@gmail.com

Date of Complaint: 01-20-2023 **Date of Visit:** 03-21-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

-Children are allowed to stay at the center when ill.
-Parents are not notified when children have fevers.
-Center is not clean.
-Ratio is not maintained.
-Diapers are not changed as needed on second shift.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required by age.

109.10 Center shall establish health policies, including criteria for excluding a sick child. Policies shall be consistent with the recommendations of the National Health and Safety Performance Standards.

109.10(4) Daily contact: Each child shall have direct contact with staff person upon arrival.

109.11(3)a Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. Adequate indoor and outdoor space is provided. The outdoor area shall include safe play equipment and area of shade. Sufficient space provided for dining. Sufficient lighting shall be provided. Sufficient ventilation. Sufficient heating. sufficient cooling. Sufficient bathroom and diapering facilities. Equipment, including kitchen appliances, are maintained so as not to result in burns, shock, or injury to children. Sanitation and safety procedures for the center are developed and implemented to reduce risk or injury or harm to children and reduce transmission of disease.

109.12(5)b Infants diapered in a sanitary manner as needed in central diapering area.One changing table for every 15 infants/toddlers needing diaper changes.Diapering, sanitation, and handwashing procedures posted and implemented in central diapering area.

Inspection Findings:

This worker arrived at the center. I met with the director, on-site supervisor and several staff. I also reviewed daily sheets.

109.10. Center shall establish health policies, including criteria for excluding a sick child. Policies shall be consistent with the recommendations of the National Health and Safety Performance Standards. NOT VIOLATED.
-The center director/on-site supervisor share that they send children home when they are ill.
-Staff shared that the director does their best to send children when they are ill; however sometimes parents do not want to come and get their children. Parents refusal to get the children is the worst.

109.11(3)a. Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. VIOLATED.
-Based on this worker's observations classrooms are not clean. The floors need to be better vacuumed. Walls need to be cleaned. Toys and shelving need to be cleaned. Floors need to be mopped. There was urine on one bathroom floor Staff shared that bathrooms are in always in need of being clean. Some staff won't take responsibility to keep them clean.

109.8(2) Ratio maintained in center as required by age. NOT VIOLATED.
-The center was in ratio on the date of my visit. Staff reported no concerns with ratio.

109.12(5)b. Infants diapered in a sanitary manner as needed in central diapering area. NOT VIOLATED.
-I reviewed daily sheets. Infants were changed every two-three hours as needed. Staff reported no concerns with diapering.

Special Notes and Action Required:

The center director and on-site supervisor will establish a cleaning schedule and enforce it. Staff need to ensure that they maintain a clean classroom.

Consultant's Signature:

Heidi Brown

Date:

03-21-2023