



CHILD CARE COMPLIANT

Name of Provider Michelle Nelson	County Cherokee	
Care Address 705 Rock Island AVE	City Cherokee	Zip Code 51012
Mailing Address 705 Rock Island AVE	Mailing City Cherokee	Mailing Zip Code 51012
Phone 712-261-1312	Email	

Date of Complaint:	11/25/2025	Date of Visit:	12/08/2025
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Type of Visit

☐ Scheduled	☒ Unannounced	☐ N/A
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Compliance Regulation

☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found
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Recommendation for Registration:

☒ No Changes to registration status recommended
☐ Revocation of Registration
☐ Cancellation of Child Care Assistance Provider Agreement

Category of Care:

☐ Category A
☐ Category B
☐ Category C (with no co-provider)
☒ Category C (with co-provider)
☐ Non-registered Child Care Home with CCA Provider Agreement

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Complaint Details:Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged that in July of 2025, an 8-year-old child broke his wrist while at the in-home daycare of Michelle Nelson and did not receive medical attention for several hours until his mother saw the swelling and took the child to the ER.

An unannounced visit was made to the home on 12/8/25, and the matter was discussed with Michelle and Cliff Nelson, and the co-provider Sherry. No one recalled any child hurting their wrist while in their care in July of 2025. When asked if it was possible a child hurt their wrist at the daycare and they did not know it, they all denied any parent notifying them later about any injury. No child showed up to daycare with a wrap or cast on their wrist. No parent inexplicably stopped bringing their child to daycare. Michelle also insisted that if a child gets hurt, she will contact the parent right away with a text and will fill out an incident report following.

Later that day, after I had returned to the office, I received a phone call from Michelle stating she now knows which incident I was questioning them over. It actually happened in May of 2024 when a child did hurt their wrist at daycare, but the parent was notified right away and incident report filled out.

Rule Basis and Findings of Complaint(s):

110.7(1) The provider meets the following requirements:

a Gives careful supervision at all times.

b Frequently exchanges information with the parent of each child to enhance the quality of care.

c Gives consistent, dependable care. Is capable of handling emergencies.

After clearing up the confusion over the dates of the child's injury, it appears Michelle was in compliance with this requirement.

110.8(1) o. Injury report forms are maintained for any injury requiring first aid or medical care. The forms are completed on the date of occurrence, shared with parents, and copies are in the child's file.

After clearing up the confusion over the dates of the child's injury, it appears Michelle was in compliance with this requirement.

Resolution and Action Required:

Michelle handled the incident appropriately.

No further action is required.

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Consultant's Signature:	Dave Jaehrling	Date of Visit:	12/30/2025
Supervisor Signature:	Sheila Aunspach	Date of Visit:	12/31/2025