

CHILD CARE CENTER COMPLAINT

Name of Center:	Building Blocks Preschool & Child Care	Enrollment:	187	License ID:	30114
Street:	1171 Outer DR N	City:	Sioux City	IA Zip Code:	51104
County:	Woodbury				
Mailing Address:	1171 Outer DR N				
Mailing City:	Sioux City	IA Zip Code:	51104		
Director's Name:	Erika Tessler	Center Phone Number:	712-226-2223		
On-Site Supervisors:	Whitney Lacek	E-Mail Address:	stacy.e.eldridge@gmail.com bbn.director1@gmail.com		

Date of Complaint: 09-27-2025**Date of Visit:** 09-30-2025☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

A report was received alleging that a staff member displayed aggressive behavior toward a child, which may have resulted in a minor injury."

Licensing Rules Relevant to the Complaint:

109.9(1)c All files contain documentation to indicate that ongoing staff training requirements are met, including current certifications in first aid/CPR and mandatory child abuse training.

109.12(2)a-d The center shall not use as a form of discipline:Center does not use corporal punishment including spanking, shaking, or slapping.Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Children shall never be locked in a room or closet. When restraints are part of a treatment plan for a child with a disability authorized by a parent and a psychologist or psychiatrist, staff shall receive training on the safe and appropriate use of the restraint.Punishment or threat of punishment associated with illness, toilet training, or food or rest is not to be used.No child is subject to verbal abuse, threats, derogatory remarks about child or child's family.

Inspection Findings:

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On 09/3/25, I along with other HHS Personnel completed an unannounced visit to this center to address the concerns. We were able to interview the director, other staff members, review records, observations at the center and video footage.

109.9(1)c All files contain documentation to indicate that ongoing staff training requirements are met, including current certifications in first aid/CPR and mandatory child abuse training. RULE VIOLATED.

Staff need to be current on all trainings.

109.12(2)a-d

The center shall not use as a form of discipline:

Center does not use corporal punishment including spanking, shaking, or slapping.

Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Children shall never be locked in a room or closet. When restraints are part of a treatment plan for a child with a disability authorized by a parent and a psychologist or psychiatrist, staff shall receive training on the safe and appropriate use of the restraint.

Punishment or threat of punishment associated with illness, toilet training, or food or rest is not to be used.

No child is subject to verbal abuse, threats, derogatory remarks about child or child's family. RULE NOT VIOLATED.

Center does not use any form of physical discipline

Special Notes and Action Required:

Please confirm through email all CPR-First Aid trainings have been completed. Please upload in IPOWER.

A referral was made to CCR&R Consultant to assist his center.

Consultant's Signature:

Leann Steinhauer

Date:

10-31-2025