

CHILD CARE CENTER COMPLAINT

Name of Center:	Romper Room Childcare Center	Enrollment:	70	License ID:	52006
Street:	1275 Main ST	City:	Dubuque	IA Zip Code:	52001
County:	Dubuque				
Mailing Address:	1275 Main ST				
Mailing City:	Dubuque	IA Zip Code:	52001		
Director's Name:	Renee Krier	Center Phone Number:	563-556-1500		
On-Site Supervisors:	Tricia Montgomery	E-Mail Address:	krier2006@live.com		

Date of Complaint: 09-04-2024**Date of Visit:** 09-09-2024☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from to☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged that on 9/3/24 staff Leandra N. drank alcohol to the point of intoxication while caring for children at the center. Leandra was slurring her words and had difficulty walking and fell in the parking lot when returning from her break. Staff could smell the alcohol on her. The center director called Leandra's husband to come get her. When the husband arrived at the center, he screamed at her about being drunk. Staff have had concerns about Leandra drinking in the past but have not had not been able to substantiate them. It is unknown if her intoxication impacted her ability to care for the children. The center director wants to keep the incident quiet because the center is so understaffed.

Licensing Rules Relevant to the Complaint:

106.6(7) Use of controlled substances and medications: All owners, personnel, and volunteers shall be free of the use of illegal drugs and shall not be under the influence of alcohol or of any prescription or nonprescription drug that could impair their ability to function.

109.9(1)b All files contain: A signed copy of DHS criminal history record check or any other permission form approved by the Department of public Safety for conducting an Iowa or national criminal history check. A copy of Request for Child Abuse Information. Copies of the results of Iowa records checks conducted. Copies of national criminal history check results. Any Department-issued documents sent to the center related to records check.

Inspection Findings:

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The licensing consultant visited the center on 9/9/24 to complete a licensing visit at which time the reported concerns were also discussed with the center owner/director, Renee Krier, and other staff. Staff were spoken to individually.

106.6(7) Use of controlled substances and medications: All owners, personnel, and volunteers shall be free of the use of illegal drugs and shall not be under the influence of alcohol or of any prescription or nonprescription drug that could impair their ability to function. NOT VIOLATED

Renee stated Leannndra has worked at the center since July 2024. Renee stated Leannndra works in the two year old room. Renee stated she had not had previous concerns for Leannndra, and staff had never come to her with any concerns. Renee stated Leannndra comes in at 5:30am. Renee stated this incident happened on Tuesday after the Labor Day holiday. Renee stated when Leannndra returned to the center after a short break that day, she noticed Leannndra looked pale and unwell. Renee stated she recalled Leannndra saying she had not been feeling well the Friday before. Renee stated she called Leannndra's husband, and he arrived to pick her up without incident as far as she knew. Renee stated Leannndra has discussed some medications she is taking and that she has an appointment with her doctor upcoming. Renee stated she has asked Leannndra for additional information as a follow up to that information and that she is not having Leannndra work alone with children at this time. Renee described some interpersonal conflicts going on between staff at the center and feeling this complaint is a result of that. Staff Leannndra denied that she has drank alcohol at work or while working or that she has a drinking problem. Leannndra discussed that when she came back from her break she was not feeling well. She stated she takes medication for her breathing and that she might have used too much of this. She described feeling dizzy and short of breath. Leannndra stated her husband came to pick her up and there was no issue. Leannndra stated she has had a "spell" like this before but not at this job. She stated she had not been feeling well the Friday before. Two additional staff who were spoken to work closely with Leannndra. One of the staff recalled seeing Leannndra that day and not having immediate concerns. Both staff denied ever having concerns with Leannndra being under the influence at work. One staff recalled being told by another staff that Leannndra smelled like alcohol but not observing that herself. That staff no longer works at the center. The center is not cited with regard to this portion of the complaint. There is not sufficient evidence to suggest that the allegations made in the complaint are true.

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Upon review of Leannndra's staff file it was discovered that the documentation available in the file did not indicate that the record checks (Iowa and National) had not been completed in full as required. The center is cited with regard to this rule violation.

Special Notes and Action Required:

The center director shall follow up with the licensing consultant immediately in regards to the record checks that have not been completed to ensure they are completed in full and properly as required for the staff person to continue to be involved in child care.

The center director should follow up as planned with Leannndra to ensure any medical condition is sufficiently addressed in order to provide safe care for the children.

Consultant's Signature:

Heidi Hungate

Date:

09-30-2024