Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE ANNUAL EVALUATION

Business Name: Amber Durand

Provider Name: Amber Durand

Provider No.: 30383

Address: 217 Timber Dr, Council Bluffs, IA, 51503

E-Mail:

County: Pottawattamie

Phone Number: 7122426037

[X] Pre-Inspection Date: 7/7/2026

[X] Approval Date: 7/7/2026

[X] Annual Visit Date: 7/7/2026

Program Type:

[ ] Registered Child Development Home A (guidelines for ratios on all categories)

[X] Registered Child Development Home B

[ ] Registered Child Development Home C

[ ] Registered Child Development Home C1

[ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

[ ] Infant(0<24 mos)

[ ] Toddler

[ ] PreSchool

[ ] School Age

[X] All Ages

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1. Basic Overview

Amber Durand has been providing childcare services for around 16 years. She has two assistants who can help her when needed. The provider just moved to a new home and the pre-inspection is part of the visit today. The new home is approved for childcare. The provider reported that she can have up to twelve children during the summer. Today there were six children in care when compliance staff arrived and one more came during the visit. The provider keeps the children busy throughout the day with play time and activities. She reported that play is mostly child-led. Children have the opportunity to choose from busy boxes. One busy box the provider made for the summer is based on lemonade. The powder that is part of this box yellows the children's hands as they play. The new childcare location allows the provider to use two floors of the home. Once they do some minor remodeling, the main entrance for the childcare parents and children will be on the driveway. The provider has the lower floor of the home as the main play area. The main floor of the home is used for meals and snacks. The provider plans to sign up with the food program soon.

2. Identify Observed Strengths Of The Program

Compliance staff observed the children with the provider. The provider interacted with the children during the visit.

The provider will get on the level of the children and help them with their needs. When there was a disagreement, the provider calmly asked a child to use their words to talk to their friend. They identified feelings and talked about making other choices.

The provider is called "auntie" by all the children. She reported that she does have a summer learning/reading program for the school aged children to help keep them on track for the next school year.

3. Identify The Aspects That Fall Below The Standard

110.9 (4) e : For infants and preschoolers: A statement of health signed by a physician submitted annually.
110.9 (4) g : A signed and dated immunization certificate provided by the state Department of Public Health.

**Compliance staff viewed three child files. The provider will need to work with parents to obtain an updated physical or visit summary from the physician. And some of these same files are in need of an updated immunization record. Child files will be observed at your next compliance visit.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

5. Special Notes/recommendations

2026 targeted compliance measure: Emergency Preparedness Plan. The provider has a completed EP plan that identifies planned actions for evacuation, shelter in place, lockdown, communication and reunification. The plan also addresses continuity of care in the event of a disaster at the location of the childcare.

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HHS Child Development
Home Compliance Worker: Stacy Burris Date: 7/7/2026

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at Judea Robbins 712-579-7850