IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider	County	
Sherry McKay	Wapello	
Care Address	**City**	**Zip Code**
308 Wildwood DR	Ottumwa	52501
Mailing Address	**Mailing City**	**Mailing Zip Code**
308 Wildwood DR	Ottumwa	52501
Phone	**Email**	
641-799-8534		

Date of Complaint:	04/01/2024	**Date of Visit:**	04/09/2024

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[X] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It was reported that Sherry has cockroaches in the daycare. It was also reported that Sherry does not complete incident reports or communicate with parents when a child is bitten.

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Rule Basis and Findings of Complaint(s):

1. 110.7(1)b Frequently exchanges information with the parent of each child to enhances the quality of care.

2. 110.8 Conditions in the home shall be safe, sanitary and free from hazards.

3. 110.8(1)o Injury report forms are maintained for any injury requiring first aid or medical care. The forms are completed on the date of the occurrence, shared with parents, and copies are in the child's file.

SW Bailey arrived at the daycare home on 4/9/2024, unannounced. SW Bailey discussed with Sherry the complaints regarding cockroaches in her home and concerns that she does not complete incident reports when children are injured at her daycare.

Sherry stated that she has had bugs, including cockroaches, in her daycare. Sherry stated that her daycare is located in her basement, and she does, occasionally, have bugs. Sherry believes some of the bugs could come from diaper bags from children who attend the daycare. Sherry said that she sprays her home one time per month for bugs, and more frequently if she sees bugs. Sherry was able to show SW Bailey a new bottle of bug spray that she recently purchased. Sherry said that she is unable to afford to have her home professionally sprayed at this time. SW Bailey did not observe any bugs visible during this visit. SW Bailey informed Sherry that if bugs continue to be an issue she will need to have her home professionally sprayed.

SW Bailey discussed with Sherry that it is reported that she doesn't provide incident reports when children are injured. Sherry showed SW Bailey a notebook that she keeps notes in. There are entries starting March 13, 2024 through March 20, 2024 regarding incidents of 2 children biting and hitting each other. Sherry also showed SW Bailey text messages with parents showing photos of a rash on a child and a video of a child having a temper tantrum. Sherry said that she exchanges information with parents by text. SW Bailey talked to Sherry about completing incident reports for all injuries and keeping a copy in the child's file and sharing a copy with the child's parent. Sherry looked up an incident report on the CCR&R website and printed it out to use in the future.

Resolution and Action Required:

Sherry acknowledged that she has had bugs in the daycare and is actively spraying for bugs one time per month or more frequently if needed.
Sherry has been keeping documentation of injuries/incidents involving children biting at the daycare. Sherry has also been communicating with parents about injuries/incidents via text message with parents.

1. Sherry agrees that if spraying for bugs herself doesn't resolve the issue, she will pay to have her home professionally sprayed.
2. Sherry printed out an incident report and agrees that she will fill them out when children are injured while in her care. Sherry agrees to keep a copy of the incident report in the child's file and give a copy to the child's parent.

Consultant's Signature:	Holly Bailey	**Date of Visit:**	04/12/2024
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	04/12/2024