

CHILD CARE CENTER COMPLAINT

Name of Center:	Campus for Kids Daycare	Enrollment:	34	License ID:	19821
Street:	108 5th ST	City:	Durant	IA Zip Code:	52747
Mailing Address:	108 5th ST			County:	Cedar
Mailing City:	Durant	IA Zip Code:	52747		
Director's Name:	Donna Sorensen	Center Phone Number:	563-785-6744		
On-Site Supervisors:	N/A	E-Mail Address:	cfk@iowatelecom.net		

Date of Complaint: 08-15-2024**Date of Visit:** 08-29-2024☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from to☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

-A child was dragged across the floor by their feet.

Licensing Rules Relevant to the Complaint:

109.10(14) Pets: Animals kept on site shall be in good health with no evidence of disease, does not pose a safety threat, and is maintained in clean manner. Documentation of current vaccinations shall be available for cats and dogs. Pets shall not be allowed in food prep or kitchen areas. Animals prohibited from being kept on site: ferrets, reptiles, turtles, birds of the parrot family.

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.

Inspection Findings:

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This worker arrived on 8/29/2024. The following is based upon a face-to-face interviews with the director/on-site supervisor and staff. Review of administrative items, and observations while on-site.

109.10(14) Pets: Animals kept on site shall be in good health with no evidence of disease, does not pose a safety threat, and is maintained in clean manner. VIOLATED.

-A staff member brought her dog to work. It bit a child through the fence and left an indentation but did not break the skin. Parents were not notified. Law enforcement was not notified. This worker had Tina Lopez notify both while she was at the center.

109.12(2) b. Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. VIOLATED.

-A staff member yells at the children, snaps her fingers in the face, tells them to shut up, and tells them that they need to focus. Individuals have reported that they can hear staff yelling at the children outside.

-A staff member grabbed two one year old children and yanked their arms. She then pushed them to the floor because they were fighting over a toy.

-A staff member has pushed a four-year-old child onto their cot.

-A staff member picked up a cot and chucked it across the room with a child was laying flat on it.

-A staff member pushed a child back onto their cot and may have left nail marks.

-A staff member tells the children that if they are bad the cops will come and get them. She then points to the cop sitting across the street.

Special Notes and Action Required:

-The staff that was using inappropriate discipline is no longer with the center.

-The parents and law enforcement were notified of the dog bite. The staff is no longer with the center.

The director must review the center's discipline policy with all staff.

Consultant's Signature:

Heidi Brown

Date:

09-17-2024