Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Lionheart Early Learning **Enrollment:** 151 **License ID:** 52213

Street: 2717 Northgate DR **City:** Iowa City **IA** **Zip Code:** 52245 **County:** Johnson

Mailing Address: 120 S LaSalle ST STE 1200

Mailing City: Chicago **IA** **Zip Code:** 60603

Director's Name: Emily Brandenburg **Center Phone Number:** 319-337-8870

On-Site Supervisors: Alex Daniels **E-Mail Address:** sdenny@PremierEarlyChildhood.com

Date of Complaint: 04-23-2024 **Date of Visit:** 04-24-2024

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

A three-year-old child was left outside unattended on the playground.

Licensing Rules Relevant to the Complaint:

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

109.10(16)a. The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. VIOLATED.

On 4/12/24 Emily Brandenburg emailed this worker to self-report an incident. She shared that a child was left unattended on the playground for 5 minutes. The staff will no longer be with the center.

On 4/16/24 management had a staff meeting to review the importance of careful supervision.

On 4/23/24 management sent this worker pictures of the fixed gate and carabiner.

On 4/24/24 this worker arrived at the center and reviewed camera footage. A staff member and four children were outside. Three children left with their parent/guardian. One child was left on the playground. The staff member signed out three children but did not sign the child out that she had left on the playground. As the staff member was walking out of the classroom you could hear the child yelling, “You forgot me.” When no one responded to her the child crawled under the gate and went to the front door. The staff member informed the on-site supervisor that she was leaving because she no longer had children in her care.

-5:45 child left outside
-5:46 staff clocked out
-5:49 crawled under gate
-5:50 came in front door
-5:50 Michelle was at front desk saw child walk in
-5:50 Emily was notified this worker reviewed the call log

Special Notes and Action Required:

Emily (Director), Alex (On-Site Supervisor) and this worker developed a safety plan:

1. The gate will be lowered to ensure the children cannot crawl underneath. (This was completed on 4/23/24. This worker received pictures.)
2. The director will purchase carabiners to prevent gates from opening.
3. At the end of the day classrooms will not go outside. They will have a combined room of infant-2 and 2 years and older. This will prevent unnecessary transitions and ensure that sign out is occurring.
4. The center is going to have staff wear lanyards with a picture of a child, name of the child, name of center, address of center and QR Code. The lanyards staff are wearing are the children they are responsible for. When a child leaves for the day staff will hand the lanyard to the parent/guardian. The parent/guardian will then use the QR Code to sign out the child. Lanyards will then be placed in a basket for the next day.
5. CCR&R will provide some guidance on supervision, lanyard use, etc.
6. The director will have each staff review and sign: https://eclkc.ohs.acf.hhs.gov/sites/default/files/pdf/active-supervision-handout.pdf
7. The director and staff are strongly encouraged to take a training on supervision through Penn State.
8. The center is encouraged to have one camera in the entryway.

Consultant's Signature:

Heidi Brown

Date:

06-06-2024