



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Jana Daskalakes		County Polk	
Care Address 3402 48TH ST		City Des Moines	Zip Code 50310
Mailing Address 3402 48TH ST		Mailing City Des Moines	Mailing Zip Code 50310
Phone 515-393-1018		Email	
Date of Complaint:	05/02/2025	Date of Visit:	04/02/2025
Type of Visit			
☐ Scheduled ☒ Unannounced ☐ N/A			
Compliance Regulation			
☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found			
Recommendation for Registration:			
☐ No Changes to registration status recommended ☒ Revocation of Registration ☐ Cancellation of Child Care Assistance Provider Agreement			
Category of Care:			
☐ Category A ☒ Category B ☐ Category C (with no co-provider) ☐ Category C (with co-provider) ☐ Non-registered Child Care Home with CCA Provider Agreement			

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Complaint Details:

Did this complaint result in a serious injury? ☒ Yes ☐ No

Serious Injuries include:

- Disabling mental illness.
- Bodily injury which creates a substantial risk of death, causes serious permanent disfigurement, or causes protracted loss or impairment of the function of any bodily member or organ.
- Any injury to a child that requires surgical repair and necessitates the administration of general anesthesia.
- Includes but is not limited to skull fractures, rib fractures, metaphyseal fractures of the long bones of children under the age of 4 years.

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

A concern came in stating that a child at Jana's daycare received a serious injury.

On 3/25/2025 at approximately 11am a DHHS worker went to Jana Daskalakes Child Development Home unannounced with law enforcement. DHHS worker Sanders reported to this worker Jana had 16 or 17 children in her care with an assistant. DHHS worker reported Jana and her assistant were in the process of applying a dye treatment to Jana's hair. Jana's husband, John, arrived at the CDH after DHHS arrived. During the unannounced visit Jana reported to DHHS worker Sanders last year she had 17 children in care and she was unaware she needed to be registered. She became aware after a letter informing her that to have more than 5 children in her care she would need to be a registered provider that was sent on 7/22/24.

This worker made phone contact with Jana on 3/25/2025 at 12:50pm regarding the report of the DHHS worker Jana had 16 or 17 children in her care. Jana admitted she did have the the reported number of children in care, 4 of the children were waiting to be picked up to attend pre-school. This worker had a conversation with Jana regarding her being over numbers significantly and she was out of compliance with regulations. This worker had a conversation with Jana regarding numbers and she would need to apply for an Exception to Policy to be over numbers, she could not have that amount of children in her care until she had an ETP approved by the State of Iowa.

Jana was questioned about the injury to the infant child by the DHHS worker who went to the home. Jana denied the injury occurred in her care. Jana reported to the DHHS worker the child was fussy on the day in question, but Jana did not observe any injury to the child in her care.

Rule Basis and Findings of Complaint(s):

110.6 "No more children are in care than the number authorized on the registration certificate."

Jana self-reported she was over allowable numbers to this worker and the DHHS worker who went to the home unannounced observed Jana being over numbers. Jana was out of compliance with the above rule.

110.7(l)a "Gives careful supervision at all times."

Jana was observed by the DHHS worker Sanders and law enforcement dying her hair with her assistant performing the hair treatment while there were 16 or 17 children in their care. Jana was out of compliance with the above rule.

110.8 "Conditions in the home shall be safe, sanitary, and free from hazards."

Jana was observed by the DHHS worker Sanders and law enforcement dying her hair with her assistant performing the hair treatment while there were 16 or 17 children in their care. Jana was out of compliance with the above rule.

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Resolution and Action Required:

Due to the seriousness of the non-compliance issues stated above, Jana's Child Development Home Registration was revoked.

Jana signed a Safety Plan on 6/5/25 stating she agreed to:

- 1.) Jana Daskalkes agrees she will immediately observe regulations regarding ratio of children in her care for a "B" Child Development Home.
- 2.) Jana Daskalakes agrees no physical discipline will be used with Child Development Home children.
- 3.) Jana Daskalakes agrees to provide healthy and safe supervision at all times.

Consultant's Signature:	Jake Aringdale	Date of Visit:	07/25/2025
Supervisor Signature:	Sheila Aunspach	Date of Visit:	07/25/2025