

CHILD CARE CENTER COMPLAINT

Name of Center: Tama County Daycare dba Kids Corner	Enrollment: 50	License ID: 17933
Street: 403 W Commercial ST	City: Toledo	IA Zip Code: 52342 County: Tama
Mailing Address: 403 W Commercial ST		
Mailing City: Toledo	IA Zip Code: 52342	
Director's Name: Courtney Ingle	Center Phone Number: 641-484-5333	
On-Site Supervisors: Maria Aguilera	E-Mail Address: courtney@kidscorneronline.org	

Date of Complaint: 02-06-2025 **Date of Visit:** 02-06-2025

☐ Scheduled ☐ Unannounced ☒ NA

☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

☐ NO CHANGES to licensing status recommended

☐ PROVISIONAL license from _____ to _____

☐ SUSPENSION of License

☐ REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is alleged that on 2/4/2025, one staff initiated pushing another staff member in the classroom of the Kids Corner Child Care Center.

It is alleged on about 2/4/25 a safe sleep violation had occurred at Kids Corner where a baby was sleeping, swaddled and with blankets in the crib.
ff.

Licensing Rules Relevant to the Complaint:

109.11(3)a Center shall ensure that: Facility and premises are sanitary, safe, and hazard free. Adequate indoor and outdoor space is provided. The outdoor area shall include safe play equipment and area of shade. Sufficient space provided for dining. Sufficient lighting shall be provided. Sufficient ventilation. Sufficient heating. sufficient cooling. Sufficient bathroom and diapering facilities. Equipment, including kitchen appliances, are maintained so as not to result in burns, shock, or injury to children. Sanitation and safety procedures for the center are developed and implemented to reduce risk or injury or harm to children and reduce transmission of disease.

109.12(5)e The provider shall follow safe sleep practices recommended by AAP for infants under one year of age: Infants shall always be placed on their back for sleep. Infants shall be placed on a firm mattress with a tight fitted sheet that meets Consumer Product Safety Commission federal standards. Infants shall not be allowed to sleep on a bed, sofa, air mattress or other soft surface. No child will be allowed to sleep in any items not designed for sleeping but not limited to, an infant seat, car seat, swing, bouncy seat. No toys, soft objects, stuffed animals, pillows, bumper pads, blankets, or loose bedding shall be allowed in the sleeping area with the infant. No co-sleeping shall be allowed. Sleeping infants shall be actively observed by sight and sound. If an alternate sleeping position is needed, a signed physician or physician assistant authorization with statement of medical reason is required.

Inspection Findings:

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I was in contact with Courtney Ingle, Director who indicated that video of the instance between staff had been reviewed through an internal center-initiated response; with one employee having been identified as the primary aggressor that placed themselves in the path of another employee where physical contact was made. A third employee was present and prevented further physical interaction between the two involved. Courtney indicated the employee identified as the aggressor separated employment and there have been no further concerns related to this incident.

I was also in contact with director regarding an instance of observing blankets in/around the crib of an infant along with an infant sleeping upon a mat and sheet on the floor. The infant sleeping on the floor was age 7 months. The director and the child care resource and referral consultant directly observed the instances and took corrective actions to remove the blankets from the crib and also placing the 7 month old infant in a crib per safe sleep policies.

The director stated that lead staff in the infant room completed an in-person professional training about safe sleep; and that the assistant teacher in the infant room will attend the in-person professional training when available again as well.

There is sufficient evidence to conclude licensing violations have occurred. The center is FOUND TO BE IN NON-COMPLIANCE with Licensing regulation 109.11(3)a Center shall ensure that: Facility and premises are sanitary, safe, and hazard free and NON-COMPLIANCE with Licensing regulation 109.12(5)e The provider shall follow safe sleep practices recommended by AAP for infants under one year of age: infants shall always be placed on their back for sleep; Infants shall be placed on a firm mattress with a tight fitted sheet that meets Consumer Product Safety Commission federal standards; Infants shall not be allowed to sleep on a bed, sofa, air mattress or other soft surface. No child will be allowed to sleep in any items not designed for sleeping but not limited to, an infant seat, car seat, swing, bouncy seat; No toys, soft objects, stuffed animals, pillows, bumper pads, blankets, or loose bedding shall be allowed in the sleeping area with the infant; If an alternate sleeping position is needed, a signed physician or physician assistant authorization with statement of medical reason is required.

Special Notes and Action Required:

The center director initiated an internal review and response to the concerns of employees having exchanged physical interactions and safe sleep violations. The director indicated reviewing video and identifying a primary aggressor by one staff; who has separated employment. There have not been subsequent concerns about physical interactions between staff in the classrooms.

The center director directly observe safe sleep violations in the infant room and corrected those concerns upon seeing them. The director indicated the lead teacher in the infant room has completed an in-person professional training regarding safe sleep practices and the that the assistant teacher in the infant room will complete the same in-person training when this training is again provided.

No further actions required at this time.

Consultant's Signature:

Maggie Gibson, SWIV

Date:

04-01-2025