



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Jean Benn		County Cass	
Care Address 1601 Teresa DR		City Atlantic	Zip Code 50022
Mailing Address 1601 Teresa DR		Mailing City Atlantic	Mailing Zip Code 50022
Phone 712-249-6550		Email	

Date of Complaint:	01/28/2026	Date of Visit:	02/03/2026
---------------------------	------------	-----------------------	------------

Type of Visit			
☐ Scheduled	☒ Unannounced	☐ N/A	

Compliance Regulation	
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found

Recommendation for Registration:	
☒ No Changes to registration status recommended	
☐ Revocation of Registration	
☐ Cancellation of Child Care Assistance Provider Agreement	

Category of Care:	
☐ Category A	
☒ Category B	
☐ Category C (with no co-provider)	
☐ Category C (with co-provider)	
☐ Non-registered Child Care Home with CCA Provider Agreement	

CHILD CARE COMPLIANT

Complaint Details:Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

Compliance staff received a concern that the provider is over numbers by having nine preschool aged children in her care. Prior to an unannounced visit to the childcare home, the provider contacted compliance staff by phone. The provider reported that she did have one extra child on Wednesdays sometimes since pre-school does not have school on Wednesdays. She reported that one family has been able to utilize family at times on a Wednesday to keep her in ratio, but there have been times that also has not worked out and that is when she took the child in care.

Compliance completed an unannounced visit to the home. The provider had seven children in care at the time of the visit. We discussed her numbers overall and when the children would be in her care. The provider reported that she has spoken with a family and they think they have it figured out.

Compliance staff sent the provider information about possibly requesting an exception to policy for her ratio.

Rule Basis and Findings of Complaint(s):

110.14(1)a. Not more than eight preschool children present at any one time.

**The provider was not in compliance due to having nine preschool aged children on Wednesday. The provider told compliance staff that it does occur every once in a while. We talked about options for the provider and families that she works with to ensure that she does not exceed the allowed number of children for her registration.

Resolution and Action Required:

The provider will remain in regulated ratio for her home category. Once the provider has eight preschool aged children in her care, no other children in this age group can receive care in her home. Preschool aged children are 0 to the day before kindergarten. A child who is attending pre-school services are not included in the school aged group. The provider will need to work with her families to ensure that she remains in compliance with regulatory ratio.

The provider can use the information that was emailed to her to request an exception to policy.

Consultant's Signature:	Stacy Burris	Date of Visit:	02/06/2026
Supervisor Signature:	Sheila Aunspach	Date of Visit:	02/06/2026