**Iowa Department of Human Services**

**CHILD CARE CENTER COMPLAINT**

**Name of Center:** Little Knights Learning Center - Mechanicsville **Enrollment:** 28 **License ID:** 42543

**Street:** 609 125th ST **City:** Mechanicsville **IA** **Zip Code:** 52306 **County:** Cedar

**Mailing Address:** 609 125th ST

**Mailing City:** Mechanicsville **IA** **Zip Code:** 52306

**Director's Name:** Maria Porter **Center Phone Number:** 563-432-6752

**On-Site Supervisors:** N/A **E-Mail Address:** mporter@north-cedarstu.org

**Date of Complaint:** 04-16-2024 **Date of Visit:** 04-18-2024

**[ ]** Scheduled **[X]** Unannounced **[ ]** NA

**[X]** Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

**RECOMMENDATION FOR LICENSE**

**[X] NO CHANGES to licensing status recommended**

**[ ] PROVISIONAL license from** **to**

**[ ] SUSPENSION of License**

**[ ] REVOCATION of License**

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**Complaint Details:**

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

**Summary of Complaint:**

A staff member had grabbed a child by both of their arms.

**Licensing Rules Relevant to the Complaint:**

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.

**Inspection Findings:**

109.12(2)b. Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training. VIOLATED.

-This worker talked with Maria. Maria reviewed video footage. The child did not want to come back into the classroom. The staff left children unattended in the classroom to go get this one child. The staff member forcefully pushed this child back into her classroom. There was not a mark. Parents were notified. Maria felt that the staff's behavior was inappropriate. She was using too much aggression. The staff is no longer with the center.

**Special Notes and Action Required:**

None needed due to the staff no longer being with the center.

**Consultant's Signature:**

Heidi Brown

**Date:**

06-11-2024