

CHILD CARE CENTER COMPLAINT

Name of Center:	Caring Corner Christian Daycare & Preschool	Enrollment:	66	License ID:	23658
Street:	5200 Northland AVE NE	City:	Cedar Rapids	IA Zip Code:	52402
County:	Linn				
Mailing Address:	5200 Northland AVE NE				
Mailing City:	Cedar Rapids	IA Zip Code:	52402		
Director's Name:	Jill Pflughaupt	Center Phone Number:	319-377-8490		
On-Site Supervisors:	Jill Pflughaupt	E-Mail Address:	ccdirector@thechurchonnorthland.com		

Date of Complaint: 07-24-2026

Date of Visit: 08-05-2026

☒ Scheduled ☐ Unannounced ☐ NA

☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

On 7/24/2026, a complainant reported staff EB and PH left a 2yo child unattended on the playground.

Licensing Rules Relevant to the Complaint:

109.8(2) Ratio maintained in center as required: Brief absence of staff person permitted for 5 or less minutes when another staff person is present. At least one staff is present in every room where children are resting. If ratio reduced to one staff per room during nap time, does not exceed one hour and ratio in center is still maintained. Ratio in infant rooms is always maintained. When more than eight children are present on the licensed premises, at least two staff members shall be present. For a period of two hours or less at the beginning and end of the center's hours of operation, one staff member may care for eight or fewer children, provided no more than four of the children are under two years of age and there are no more than eight children in the center. Ratio exceeded for school-age children when school classes unexpectedly start late, are dismissed early, or cancelled. For no more than four hours, care is limited to children already in the program and licensed capacity is not exceeded.

Inspection Findings:

The below is based upon a discussion with director Ms. Pflughaupt and review of internal administrative items.

CONCLUSION: Rule 109.8(2) was VIOLATED.

- Information gathered indicated staff EB and PH left a 2yo child unattended on the outdoor playground on 7/22/2026. Upon becoming aware of the incident, management commenced an internal investigation, communicated with parents and followed reporting requirements. It shall be noted that the duration of incident was less than 10 minutes, the outdoor play area is fully enclosed by a chain link fence, weather was favorable at the time of the incident, and the 2yo child was in good spirits when found.

- Two staff are no longer working at Caring Corner Christian Daycare & Preschool.

- Ms. Pflughaupt discussed reviewing ratio, careful supervision and the importance of conducting face-to-name procedures with all staff. Ms. Pflughaupt also talked about implementing a new system that includes photo name cards to ensure staff do not leave any child unattended.

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Special Notes and Action Required:

Based upon the above, no response to this report is requested.

Consultant's Signature:

Amy Lyons

Date:

08-20-2026