Health and Human Services

# Iowa Department of Health And Human Services

## CHILD CARE ANNUAL EVALUATION

Business Name: Donya Serrano

Provider Name: Donya Serrano

Provider No.: 20544

Address: 2028 Washington ST, Davenport, IA, 52804

E-Mail:

County: Scott

Phone Number: 5639405136

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- [ ] Pre-Inspection Date:
- [ ] Approval Date:
- [X] Annual Visit Date: 3/31/2026

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Program Type:

- [ ] Registered Child Development Home A (guidelines for ratios on all categories)
- [X] Registered Child Development Home B
- [ ] Registered Child Development Home C
- [ ] Registered Child Development Home C1
- [ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

- [X] Infant(0<24 mos)
- [X] Toddler
- [X] PreSchool
- [ ] School Age
- [ ] All Ages

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**1. Basic Overview**

Donya has been providing child care for over thirty years now and has been registered with the state of Iowa the entire time. Donya accepts children aged newborn through preschool. Donya will consider school aged children if they are already receiving child care from her. Donya is available Monday through Fridays for first shift care. Donya describes her child care is a structured but laid back environment for children. Donya includes music, stories, yoga, outdoor time, and general free play on a daily basis for children in her care.

**2. Identify Observed Strengths Of The Program**

Donya believes her greatest strength in working with children is her ability to keep up with them and remain active. Donya also has a good understanding of children and embraces the philosophy that "kids are kids" and they sometimes whine, argue, cry, etc... Donya keeps her paperwork organized and is good at ensuring that child files are up to date with needed forms and physicals. Donya's home is welcoming and has a nice play room for kids that includes a variety of age appropriate toys for all ages and stages of development.

**3. Identify The Aspects That Fall Below The Standard**

110.9 (1) a : Within six months of becoming registered, a physical exam report documented on form 470-5152, Child Care Provider Physical Examination Report, for all household members over the age of 18. Physical exams should be repeated every three years.

**4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance**

Donya's husband has a current physical, however, it is not documented on required HHS form. Donya will have physical transferred to required form.

Donya will send updated physical to Kathy by 5/18/2026. This can be emailed to kathy.huinker@hhs.iowa.gov or texted to 563-949-6971.

**5. Special Notes/recommendations**

Targeted case compliance of emergency preparedness plan completed.  No updates needed. Plan remains up to date.

HHS Child Development
Home Compliance Worker:  Kathy Huinker  Date: 3/31/2026

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at Paige Jewel Child Care Consultant Child Care Resource & Referral of Southeast Iowa Community Action of Eastern Iowa pjewel@caeiowa.org  T: 563-286-0695  500 E 59th St.| Davenport, IA 52807| www.iowaccrr.org