

CHILD CARE CENTER COMPLAINT

Name of Center:	Angeli Cristiani Childcare	Enrollment:	55	License ID:	27347
Street:	1700 28th ST	City:	West Des Moines	IA Zip Code:	50266
County:	Polk				
Mailing Address:	1700 28th ST				
Mailing City:	West Des Moines	IA Zip Code:	50266		
Director's Name:	Nicole Scatino	Center Phone Number:	515-306-6577		
On-Site Supervisors:	Tina Ferguson	E-Mail Address:	nicole.scatino.talley@gmail.com		

Date of Complaint: 04-10-2026**Date of Visit:** 05-13-2026☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from to☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

On 3/12/2026, the center posted pictures of an infant in a swaddling type of sleep sack, with a pillow positioned by the infant in a crib.

The center is serving meals and snacks that are not in compliance with CACFP.

Licensing Rules Relevant to the Complaint:

109.13(1 and 2) Center shall serve each child a full, nutritionally balanced meal as defined by CACFP guidelines. Staff shall provide supervision at table during snacks and meals. Children at center two hours or longer shall be offered food of not less than two hours and no more than three hours apart unless child is asleep. Menus shall be made available to parents and kept on file with substitutions noted. Avoid foods with high incident rate of causing choking.

Inspection Findings:

CHILD CARE CENTER COMPLAINT

This worker went to the center for an unannounced visit. This worker viewed the infant classroom and spoke with infant room staff. The class had five infants present today. This worker informed the staff the reason for the visit. Staff were aware of an infant using a sleep sack that was similar to a swaddling sack, which the parents had provided. The infant was five months old. The infant doesn't attend the daycare anymore. They aren't allowed to swaddle infants at the center. This sleep sack was provided by the parents and the infant's arm were positioned upwards. They don't recall a pillow being placed in the crib by the infant at anytime.

Nicole came to the center at this time. Nicole said she doesn't allow swaddling in the infant room. This worker stated a picture had been posted on the center's website, which this worker observed. This worker asked who had access to the website, as this picture had been posted by someone. Nicole said she was aware of the infant and the infant wasn't swaddling. The sleep sack is the angel type sleep sack. This worker explained that is like swaddling as the infant's arms are restricted in the same manner, arms are positioned upwards rather than around the midsection of the infant. Nicole said the pillow in the picture is not normally placed by infants. It is a pillow that causes movement in cribs, it is normally placed under crib mattresses. This worker said mattress placements can't be altered either. Nicole said the pillow will be removed and will no longer be used.

Prior to Nicole arriving, this worker had observed the 2's class getting a individual pack of chocolate chip cookies and milk for snack during the visit. Milk being served was whole milk. 2's should get 1% or skim milk. The staff said she wasn't aware her class shouldn't get whole milk. She said it was up to staff, to serve cookies or fresh fruit with milk for snack. The snack menu for today said cookies, fresh fruit, milk. This worker asked a staff from other classrooms what children got for snack that day and were told cookies and milk.

Nicole said staff know that children are to get the three things listed for snack and that children two and older are to get skim or 1% milk. Nicole showed this worker fresh fruit in the refrigerator. This worker reviewed menus and some other non-credible food listed, such as cinnamon rolls, donuts listed. Nicole said she will change the menu and remove non-credible items to make it easier for the center to ensure meals and snacks meet CACFP standards. She will also meet with staff to review how staff should be following menus.

Special Notes and Action Required:

109.12(4)e

The provider shall follow safe sleep practices for infants under one year of age:

Infants shall always be placed on their backs for sleep.

Infants shall be placed on a firm mattress with a tight fitted sheet.

Infants shall not be allowed to sleep on a bed, sofa, air mattress or other soft surface.

No child shall be allowed to sleep in any item not designed for infant sleeping, including but not limited to an infant seat, car seat, swing, or bouncy seat.

No toys, soft objects, stuffed animals, pillows, bumper pads, blankets, or loose bedding shall be allowed in the sleeping area with the infant.

No co-sleeping shall be allowed.

Sleeping infants shall be actively observed by sight and sound.

If an alternate sleeping position is needed, a signed physician or physician assistant authorization with statement of medical reason is required and an expiration date.

VIOLATION

Nicole said they will not use the pillow that was observed in the crib. They won't allow any type of sleep sack that restricts arms to be used.

09.13(1 and 2)

Center shall serve each child a full, nutritionally balanced meal as defined by CACFP guidelines.

REPEAT VIOLATION

Nicole has taken a class on CACFP, reviewed some sample menus that are CACFP compliant. Nicole has worked on making changes to the menus at the center.

Consultant's Signature:

Melinda Larson, Child Care
Licensing Consultant

Date:

05-19-2026