IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Rachel Jahnke	**County** Kossuth	
Care Address 405 6th ST	**City** Burt	**Zip Code** 50522
Mailing Address PO Box 304	**Mailing City** Burt	**Mailing Zip Code** 50522
Phone 515-538-0693	**Email**	

Date of Complaint:	09/12/2024	**Date of Visit:**	09/19/2024

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[X] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Rachel Jahnke, daycare provider, drives with children on a golf cart and allows her daughter to drive children on a golf cart. The children are hanging off the cart in unsafe ways and the daughter will drive fast.

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Rule Basis and Findings of Complaint(s):

110.7(1) The provider meets the following requirements:
a. Gives careful supervision at all times.
c. Gives consistent, dependable care. Is capable of handling emergencies.
d. Is present at all times, except if emergencies occur or an absence is planned. If absence is planned, care is provided by a DHS-approved substitute.

On 9/19/24 I arrived unannounced at the home of Rachel Jahnke. I shared with Rachel the concerns that were received by the Department. Rachel confirmed that during the summer her daughter, who is 18, would drive some of the children to the library in town on their golf cart. She denied that her daughter would ever drive the cart recklessly on the city streets or would allow the children to hang off the cart. She stated her daughter is very responsible and is currently away at college studying pre-med. I took Rachel at her word but pointed out that as an assistant her daughter is not allowed to supervise the children alone. Rachel stated her daughter helps her out during breaks from college, so this hasn't happened that much. I discussed with her the steps to take to have her daughter approved as a substitute instead. I suggested to not use the golf cart as transportation for the daycare kids in the future.

Resolution and Action Required:

There is not a preponderance of evidence that Rachel's daughter's actions placed any of the children at risk of harm. Rachel stated that she would take the appropriate steps to have her daughter approved as a substitute.

Consultant's Signature:	Dave Jaehrling	**Date of Visit:**	09/19/2024
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	09/24/2024