

CHILD CARE CENTER COMPLAINT

Name of Center: Cherokee Daycare	Enrollment: 58	License ID: 29147
Street: 400 N Roosevelt	City: Cherokee	IA Zip Code: 51012
County: Cherokee		
Mailing Address: 400 N Roosevelt Ave		
Mailing City: Cherokee	IA Zip Code: 51012	
Director's Name: Raenique Gamet	Center Phone Number: 712-225-5728	
On-Site Supervisors: Hailey Sutton	E-Mail Address: CHdaycare@outlook.com	

Date of Complaint: 08-28-2025**Date of Visit:** 08-29-2025
☐ Scheduled
 ☒ Unannounced
 ☐ NA

☒ Non-Compliance with Regulations Found
 ☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

On 08/27/25 complainants reported that a lactose intolerant child was given a dairy product. There were also concerns regarding staff not checking for any ID upon entrance to the center. It is further unclear on diaper changing policies and how often diapers are being changed.

Licensing Rules Relevant to the Complaint:

109.9(3) Daily written records are maintained for each child under two years of age and include: The time periods in which the child has slept. The amount of food consumed and the times at which the child has eaten. The time of and any irregularities in the child's elimination patterns. The general disposition of the child. A general summary of the activities in which the child participated.

109.10(14)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

109.13(1 and 2) Center shall serve each child a full, nutritionally balanced meal as defined by CACFP guidelines. Staff shall provide supervision at table during snacks and meals. Children at center two hours or longer shall be offered food of not less than two hours and no more than three hours apart unless child is asleep. Menus shall be made available to parents and kept on file with substitutions noted. Avoid foods with high incident rate of causing choking.

Inspection Findings:

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109.9(3)

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The time periods in which the child has slept.

The amount of food consumed and the times at which the child has eaten.

The time of and any irregularities in the child's elimination patterns.

The general disposition of the child.

A general summary of the activities in which the child participated.

NOT VIOLATED. Staff are keeping a written log of daily feedings, sleep and diaper changes. On the day of the unannounced visit there were no children observed that needed a diaper change.

109.10(14)a

The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

RULE VIOLATED

On 08/29/25 this worker completed an unannounced visit to the center and met with Director Raenique Gamet and other staff members. We also observed video of the day in question HHS personal were let it to the center believed to be by a child. Through video evidence we determined that although HHS was let in by a child who was leaving with her mother at that time, there was staff approximately 4 feet behind her who assisted. This staff member did not verify an ID on the person entering the facility.

There have been a few occasions where a lactose intolerant child has been provided dairy products.

Director Gamet has been addressing the above-mentioned issues. Staff have had to read daycare handbook again, there has been a new phone protocol established, she has set up clear structure and boundaries for employees at the center and is appreciative of any helpful guidance. Raenique has been assessing skills of her staff through video and then offering suggestions about improvement in their skills.

Special Notes and Action Required:

This center is currently working with Child Care Resource and Referral staff including both the consultant and the financial advisor.

For children with allergies they will be utilizes different color glasses and tableware to avoid any confusing.

Director will be training on what should be down when answering the door including checking for ID.

Consultant's Signature:

Leann Steinhauer

Date:

09-02-2025