Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE ANNUAL EVALUATION

Business Name: Karen Hedeen

Provider Name: Karen Hedeen

Provider No.: 27219

Address: 1107 North D ST, Indianola, IA, 50125

E-Mail:

County: Warren

Phone Number: 5159791981

- [ ] Pre-Inspection Date:
- [ ] Approval Date:
- [X] Annual Visit Date: 5/14/2026

Program Type:

- [ ] Registered Child Development Home A (guidelines for ratios on all categories)
- [X] Registered Child Development Home B
- [ ] Registered Child Development Home C
- [ ] Registered Child Development Home C1
- [ ] Non Registered Child Care Homes accepting CCA

Program Population Served:

- [ ] Infant(0<24 mos)
- [ ] Toddler
- [ ] PreSchool
- [ ] School Age
- [X] All Ages

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1. Basic Overview

Karen Hedeen has been providing childcare services for over 37 years. She reported that she usually has five children in care, but there are times she will have a couple more. When compliance staff arrived at the home, the children were eating lunch on the main level of the home. The provider discussed that she uses both floors of her home for childcare. Most play time is held on the lower level of the home. The children have many options to choose from to keep busy throughout the day. The children are excited about things like magna-tiles and building blocks. A couple kiddos showed compliance staff their favorite toys at care. The provider discussed a general schedule for the daycare, but most play is child led. They try to get outside daily when the weather is cooperative. The backyard has a large play area for the children to run and play.

2. Identify Observed Strengths Of The Program

Compliance staff observed the interactions between the provider and children. The children easily approached the provider for help. The provider reported that some of the children in care are relatives, but all children are like her own family that come into her care. Compliance staff observed the provider talking directly to the children and giving redirection when it was needed.

When a child continued to show some defiance, the provider took the hand of the child and talked to them calmly and reminded that they could get hurt or hurt a friend if they continued to do the same action.

The provider stated that a strength she has is she is very dependable for the families she serves. She keeps children in her care from infancy to when they leave for school. She has great relationships with her families.

3. Identify The Aspects That Fall Below The Standard

The provider was in full compliance with regulation standards.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

5. Special Notes/recommendations

2026 targeted compliance measure: Emergency Preparedness Plan. The provider has a completed EP plan that identifies planned actions for evacuation, shelter in place, lockdown, communication and reunification. The plan also addresses continuity of care in the event of a disaster at the location of the childcare.

HHS Child Development
Home Compliance Worker: Stacy Burris Date: 5/22/2026

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Development Home Registration. Please take whatever steps are necessary to completely address each of the violations noted above. It is essential you correct all above-mentioned violations.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at Kelly Phelps 515-802-7292