IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider	County	
Patricia L Christiansen	Woodbury	
Care Address	**City**	**Zip Code**
412 S Pearl ST	Moville	51039
Mailing Address	**Mailing City**	**Mailing Zip Code**
PO Box 49	Moville	51039
Phone	**Email**	
712-873-3936		

Date of Complaint:	01/10/2024	Date of Visit:	01/24/2024

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[X] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Caller made call to speak to Patricia and her husband answered and reported that she was at the dentist. Children were heard in the background but there aren't any children listed as household members and no substitutes approved.

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Rule Basis and Findings of Complaint(s):

110.7(1) The provider meets the following requirements:
a. Gives careful supervision at all times.
b. Frequently exchanges information with the parent of each child to enhance the quality of care.
c. Gives consistent, dependable care.
Is capable of handling emergencies.
d. Is present at all times, except if emergencies occur or an absence is planned.
If absence is planned, care is provided by a DHS-approved substitute.
If absence is planned, the parents are given at least 24 hours prior notice.

Patricia readily admits she was at a dentist appointment and her husband David was watching the children while she was gone. She stated she usually closes the daycare on days she has a planned appointment, except in this instance. She does not have a substitute because she only takes a couple days off a year, and it wouldn't be worth anyone's time to take the necessary steps to become a substitute.

Patricia agreed in the future she would close down the daycare on days she has a planned appointment.

Resolution and Action Required:

No further action is required at this time.

Consultant's Signature:	Dave Jaehrling	**Date of Visit:**	02/05/2024
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	02/15/2024