

CHILD CARE CENTER COMPLAINT

Name of Center:	YWCA Children's Center Lyons Campus	Enrollment:	48	License ID:	37702
Street:	250 20th AVE N	City:	Clinton	IA Zip Code:	52732
County:	Clinton				
Mailing Address:	317 7th AVE S				
Mailing City:	Clinton	IA Zip Code:	52732		
Director's Name:	Alisha Pope Wosoba	Center Phone Number:	563-242-2190		
On-Site Supervisors:	E-Mail Address: childrenscenter@ywcaclinton.org				

Date of Complaint: 08-30-2024**Date of Visit:** 09-03-2024☐ Scheduled ☐ Unannounced ☒ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

On 8/29/2024 HHS received information that the staff at the center are posting kids on Tik Tok without parent permission. If true, this would be a violation of the confidentiality rules.

Licensing Rules Relevant to the Complaint:

237A.7 Information regarding a child in a child care center or their relative is confidential. If this information is released by visual, verbal or written means, written consent from the parent or guardian is in the file or a court order allowing the release of the information.

Inspection Findings:

The licensing consultant corresponded with the center director, Alisha Pope Wosoba, regarding the reported concerns on 9/3/24.

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Alisha stated she had become aware of the reported concerns, the post had been removed, she had reminded staff of the center's confidentiality policies, and the staff person had already been terminated from employment at the center. Alisha stated the guardian was notified of the incident and had given permission for the staff to video the child but not to post anything online. The center is cited with regard to the incident, however, appears to have taken sufficient action and will need to monitor to ensure this does not happen again.

Special Notes and Action Required:

There is no further action requested of the center at this time.

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Consultant's Signature:

Heidi Hungate

Date:

09-30-2024