Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: New Opportunities Inc dba Carroll Early Head Start

Provider No.: 51315

Address: 1617 East 10th St, Carroll , IA, 51401

County: Carroll

Director's Name: Tonya Weber

On-Site Supervisor: Michelle Glick

Phone Number: 7127929266

E-Mail: TWeber@newopp.org

HHS Visit Date: 05/18/2026

Licensing Period: 05/01/2025 to 05/01/2027

Fire Inspection:

Date Inspected: 02/13/2024

Comments: State Fire Marshal inspections are due at least every three years.

Report Visit Type:

- [ ] PTO
- [ ] Licensing Visit
- [X] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

Quality Rating: 3

- [ ] Accrediation

Program Duration:

- [X] Year-Round
- [ ] School Year
- [ ] Summer Only

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HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday	8:30 AM to 3:00 PM		
Tuesday	8:30 AM to 3:00 PM		
Wednesday	8:30 AM to 3:00 PM		
Thursday	8:30 AM to 3:00 PM		
Friday	8:30 AM to 1:00 PM		
Saturday			

Program Population Served:

- [X] Infant(0-<24 Months)
- [X] Toddler
- [X] PreSchool
- [ ] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General	16	8	8	0	32
Summer					0

1. Basic Overview

An unannounced licensing visit was made on 5/18/26. The program is managed by New Opportunities and was given permission to open on 1/18/2021. The center serves children ages four weeks in age to around three years old. The center director is Tonya Weber. Tonya has a bachelor's degree and a master's degree. Tonya is also director of several other New Opportunities programs. Michelle Glick is the on-site supervisor. She has a bachelor's degree in Child and Family Services and has past experience working in child care. I met with Michelle during my licensing visit. There are 32 children enrolled.

Observation of rooms:
This is a beautiful Head Start with four programming rooms. The rooms look great and have a fun variety of age and developmentally appropriate toys and equipment. The center also uses a motor skills room located downstairs. The center uses Creative Curriculum but it is individualized for each child throughout the building. Every program room had lesson plans/activities. The children were observed playing both inside and outside. Staff were attentive to the needs of the children. The daily sheets looked good. The daily sheets are kept as hard copies and sent home with the parents after they are uploaded into the center's Go Engage computer system. It is the computer system Head Start uses. All teachers have or are working on their CDA's except floaters. AEA works with some children who attend the center. The program will bring in agencies for presentations to the children. The lead teacher completes two home visits each year and the family advocate completes one home visit each year. School conferences are held twice a year.

Nutrition:
Meals are prepared on-site. There is a cook on staff. The center participates in the federal food program. Menus are posted; they are on a four-week rotation. Proper food storage was observed. The center provides breakfast, lunch, and an afternoon

snack. The kitchen uses Quaternary for sanitizing the kitchen food surfaces.

Health and Safety:
Monthly fire and tornado drills are practiced and documented. The center was following the proper procedure for sanitizing and disinfecting. Bleach water is used for sanitizing and Oxivir is used for disinfecting. Generally, the teacher in each room makes the bleach water while the lead teacher is preparing for the activities of the day. The ratio of bleach to water is posted in each room. The rooms also have a Wabi UVC LED sanitizer and dryer. Radon testing was conducted 11/22/22 - 11/28/22 for the upper level and then in the lower level from 3/3/23 - 3/7/23. The upper-level radon levels were below the 4.0 cutoff, but the lower level had radon levels above the 4.0 cutoff. A radon mitigation system was installed. Testing was again completed in the basement in November 2024 and was at an acceptable level. Michelle stated they will be re-testing for radon. Areas testing below 4.0 pCi/L are due for testing every five years. The basement is due every two years to make sure the mitigation system is working properly. Carbon monoxide detectors are built into the building. A fuel burning inspection was completed on 9/25/25 and was in good working order. First aid kits are in every room. The center had communicable disease postings outside the classrooms.

Playground:
The center has a very nice, fenced playground area. There is a climbing structure, slide,, toys, blocks, etc. Turf is used for fall surfacing on one side of the playground. They are in the process of expanding the playground. It has poured in fall surfacing. They had a shade tarp, but it broke due to the winds. Tonya has made contact with a company to get it replaced. Monthly playground safety inspections are completed. There is a playground outside of the basement that is a concrete slab. It allows for riding toys, balls, building blocks, water play toys, etc.

Transportation:
The center doesn't provide daily transportation services. Walking field trips are taken around the property. The program will also bring in agencies for presentations to children

Administrative records:
Two staff files and five children's files were reviewed and were in excellent order. Staff meetings are held on a regular basis. Michelle Glick maintains daily contact with staff. Head Start provides training throughout the year. The center is IQ4K level 2.

2. Identify Observed Strengths of the program

Michelle Glick is very enthusiastic and proud of the program. Staff were very helpful, organized, and attentive to the needs of the children. Many staff have worked with Head Start for several years. The center participates in IQ4K level 2. Michelle identified their strengths as having good in-house support such as an education disabilities coordinator, health coordinator, nutrition coordinator, and family advocate. They have structure with a higher ratio level of 1:4 and prepare families for school such as having an attendance requirement.

3. Identify the aspects that fall below the standard

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

5. Special Notes/Recommendations

A full license is recommended for 5/1/25 to 5/1/27.

Under 109.8(2)(d) HHS may permit alternative combinations of age groups. This program is granted permission to co-locate children 16 months old to 26 months old through July 2026 at which time the younger children will be at least 18

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months old. The decision was easily approved given the reduced ratios of 1:4, the short duration of time, the additional resources made available to the program, as well as the knowledge, skills, and abilities of the staff working in the center.

Targeted Assessment Behavior Management
I discussed with Michelle their oversight of behavior management related to helping childcare staff: 1. Understand expectations, 2. Managing frustrations, 3. Monitor performance. Michelle reported all staff have PBIS training. They have a fall in-service on “Handle with care”. They also address staff wellness. They have an EAP. There are cameras for Michelle to help monitor staff. They also talk a lot about tapping out if they are feeling overwhelmed.

Date: 05/19/2026

HHS Licensing Consultant: Tausha Bottorff

Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.