Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: KinderCare Bettendorf East

Provider No.: 20908

Address: 2986 Victoria ST, Bettendorf, IA, 52722

County: Scott

Director's Name: Carly Grannen

On-Site Supervisor:

Phone Number: 5633325900

E-Mail: carly.grannen@kindercare.com

HHS Visit Date: 03/05/2026

Licensing Period: 06/01/2025 to 06/01/2027

Fire Inspection:

Date Inspected: 08/16/2024

Comments:

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

- [ ] Accrediation

Program Duration:

- [X] Year-Round
- [ ] School Year
- [ ] Summer Only

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HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday	6:30 AM to 6:00 PM		
Tuesday	6:30 AM to 6:00 PM		
Wednesday	6:30 AM to 6:00 PM		
Thursday	6:30 AM to 6:00 PM		
Friday	6:30 AM to 6:00 PM		
Saturday			

Program Population Served:

- [ ] Infant(0-<24 Months)
- [ ] Toddler
- [X] PreSchool
- [X] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General			48	24	72
Summer					0

1. Basic Overview

An unannounced off year visit was completed at this center on 3/5/26. Carly Grannen is the center director and was present during the visit along with other staff. Carly is qualified with a bachelor's degree in management and six years of experience directing this center along with two years prior to that as assistant director as well as additional training completed over those years. This center is owned and operated by the larger corporation, Knowledge Universe and there is a well-defined organizational structure with this corporation. The center occupies a one level building. The center offers care for children age four through school age. The center does participate in the Iowa Voluntary Preschool Grant program. Child care for school age children is offered before and after school and on non school days. The center director states the center uses the Kindercare created curriculum except for the voluntary preschool grant program which uses the local school district curriculum. The center reports enrollment of 52 children at the time of the visit.

The center consists of four program areas; prek A, prek B, school age A (set up with more "quiet" activities- art, reading, board games, computers), and school age B (set up with dramatic play, blocks, manipulative type items). The center director states that school age children would rotate between the two school age areas in groups on non school days. The center director states that the prek children may use the school age A area. The program space is generally bright with windows, materials are organized/accessible/well maintained, and the area continues to be decorated throughout with the children's projects and other pictures and postings. There are two restroom areas located in a center section of the main room (adjacent to the prek A and prek B rooms) with two hand washing sinks on each end of this center area outside of and around the corner from the restroom areas. There is an additional utility sink that also must function as a hand washing sink (in order to allow the current capacity of the center) located in the prek B room. All program space was observed.

The center does not participate in the CACFP, however, the center director states the center is in the process of applying for

the program. The center serves breakfast, lunch, and afternoon snack prepared on site in the center's kitchen area. The kitchen is highly organized.

2. Identify Observed Strengths of the program

The center continues to be well managed. Since the last licensing visit, the center director states the center has all new tables and chairs in the prek rooms. The program space is large and materials continue to be highly organized and accessible to the children. The staff appear to work well together and were once again observed to be engaged with the children in activities. The children's crafts and projects are posted and on display throughout the center. The center continues to be NAEYC accredited through 2/1/28. Required documentation for licensing was again found to be highly organized. Staff and child files were also organized. The center director is using a tracking system to ensure file compliance.

3. Identify the aspects that fall below the standard

109.7(1): All staff (within first three months of employment):Iowa’s training for the mandatory reporting of child abuse.At least one hour of training regarding universal precautions.Certification in First Aid infant, child, and adult cardiopulmonary resuscitation (CPR) or equivalent certification approved by the Department. A valid certificate indicating the date of training and expiration date shall be maintained.Certification in infant, child, and adult first aid that uses a nationally recognized curriculum or is received from a nationally recognized training organization including the American Red Cross, American Heart Association, American Safety and Health Institute, or MEDIC First Aid or an equivalent certification approved by the Department. A valid certificate indicating the date of training and expiration date shall be maintained.Minimum health and safety trainings, (Essentials) approved by the Department. If significant changes occur to content, the Department may require the training be renewed.
1. _1_ staff file reviewed did not have one of the essentials modules completed timely.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

N/A

5. Special Notes/Recommendations

1. Ensure kitchen door remains closed at all times.
2. Ensure current menus are posted.
3. Ensure lesson plans are dated so that it is obvious that they are current.
4. Repair one toilet paper dispenser in the prekA restroom area so that it closes properly.

The center will continue with a full license. Please address the violation(s) and/or concern(s) noted in the report so that corrections are obvious and ensure that items remain in compliance. This report does not require a written response. Thank you.

Date: 04/06/2026

HHS Licensing Consultant: Heidi Hungate

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Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.