



IOWA DEPARTMENT OF HUMAN SERVICES

Child Care Complaint

Name of Provider Misty Deemer	County Adair	
Care Address 312 NE Dodge ST	City Greenfield	Zip Code 50849
Mailing Address 312 NE Dodge ST	Mailing City Greenfield	Mailing Zip Code 50849
Phone 641-745-0508	Email	

Date of Complaint:	04/02/2019	Date of Visit:	04/09/2019
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Type of Visit

<input type="checkbox"/> Scheduled	<input checked="" type="checkbox"/> Unannounced	<input type="checkbox"/> N/A
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Compliance Regulation

<input checked="" type="checkbox"/> Non-Compliance with Regulations Found	<input type="checkbox"/> Compliance with Regulations Found
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Recommendation for Registration:

<input checked="" type="checkbox"/> No Changes to registration status recommended
<input type="checkbox"/> Revocation of Registration
<input type="checkbox"/> Cancellation of Child Care Assistance Provider Agreement

Category of Care:

<input type="checkbox"/> Category A
<input type="checkbox"/> Category B
<input type="checkbox"/> Category C (with no co-provider)
<input checked="" type="checkbox"/> Category C (with co-provider)
<input type="checkbox"/> Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Did this complaint result in a death to a child?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Summary of Complaint:

The Department received a complaint of potential use of corporal punishment in the operation.

Rule Basis and Findings of Complaint(s):**Rule:**

110.8(6)a "Corporal punishment including spanking, shaking, and slapping is not used."

Findings:

I conducted an unannounced spot check on 4/9/2019 and report the following:

- Co-Provider Rachel Hamilton was aware of the incident described in the complaint. She reports two school age children in conflict, signs the conflict was about to get physical, and she stepped in between the children to separate them. Rachel denies any grabbing, shoving, or banging head as described in the complaint.
- The complaint indicates no visible or known injury to the child in question. The complaint describes a primary source of the information as a child in another room with no direct observation of the events.
- It is hard for me to determine the duration or intensity of this encounter between the two children. I did visit with both providers about completing an incident report if either child is involved in a future confrontation, even if resulting in no injury. We reviewed the provider's discipline policy, both deny any use of corporal punishment. Misty indicated she did visit with the mother of the child in question to let her know what took place.

Resolution and Action Required:

I have no evidence or observation of non-compliance with use of corporal punishment as described in the complaint.

A full annual spot check was conducted. The following items unrelated to the complaint were identified for correction and have been addressed in a separate request letter:

- Need a log for substitute hours.
- Need to re-mount a smoke detector in the dining room area.
- Needs to get the dog's vet record on the State form.
- Needs to repair the child safety locks on one of the lower kitchen cabinets.
- Needs to re-supply her first aid kit.
- CPR/First Aid just expired for Misty and substitute.

Consultant's Signature:	Earl Crow	Date of Visit:	04/10/2019
Supervisor Signature:	Jone Staley	Date of Visit:	04/12/2019