Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Mt. Pleasant Childcare Center **Enrollment:** 40 **License ID:** 51508

Street: 304 W. Washington St **City:** Mt. Pleasant **IA** **Zip Code:** 52641 **County:** Henry

Mailing Address: 304 W Washington ST

Mailing City: Mount Pleasant **IA** **Zip Code:** 52641

Director's Name: Cairiece Allen **Center Phone Number:** 319-348-1984

On-Site Supervisors: Ivet Rodriguez **E-Mail Address:** mpchildcare9@gmail.com

Date of Complaint: 05-08-2023 **Date of Visit:** 05-08-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Calysta W. Heather L. (daycare staff) failed to adequately supervise a 2-year-old female as she was left unsupervised in the bathroom for over 20 minutes.

Licensing Rules Relevant to the Complaint:

109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:Minor injuries.Minor changes in health status.Minor behavioral concerns.Incidents resulting in injury to a child.Shall be verbally notified immediately when there is:A serious injury to a child.An incident resulting in significant change in health status.An incident includes child being involved in inappropriate, sexually acting out behavior.A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file.Serious injuries and deaths must be reported to the Department within 24 hours.

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

The determination of this report was based on staff, administration and child interviews as well as a review of DHS training requirements for both staff. Other DHS personnel met with the child in the home. Both staff had required trainings.

Other HHS personnel and I made an unannounced visit to the center on 5/8/23. Staff and administration were interviewed at that time. Both staff indicated the child was left alone and unattended in the restroom. Staff were unsure who was assigned supervision of the child, and both indicated the other staff person was in charge of the child. The OSS and Director found the child approximately 45 minutes after restroom breaks were completed. They stated the child was stuck on the toilet and was not able to lift herself off. They stated the child was shaken and the tail of the onesie fell into the toilet and was wet.

Both staff in the room had completed Essentials training.

Administration wrote incident reports on the day of the incident, but the two staff supervising the child did not complete reports until 5/5/2023.

1. 109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. Both staff failed to provide proper supervision when they left a two-year-old child unattended in the restroom on a toilet for approximately 45 minutes. The center has been cited for supervision issues in the past. The program has been counseled at length for the past 18 months on supervision practices by both HHS, CCR&R and IDPH. VIOLATION

2. 109.10(10) Recording incidents: Parents shall be notified on the day of the incident involving a child that includes:

Minor injuries.
Minor changes in health status.
Minor behavioral concerns.
Incidents resulting in injury to a child.

A WRITTEN report, fully documenting every incident, shall be provided to the parent or authorized person. This should be completed by staff that witnessed the incident and retained in child file. Incident reports should have been documented by both staff and sent home with parents the date of the incident. The center has been cited for this in the past. VIOLATION

Special Notes and Action Required:

Program administration will continue to work with CCR&R and IDPH on Corrective Action Plan steps laid out in the CAP. The center will work with a mentor Director from another center. One of the staff involved in the incident is no longer employed at the center. The center will remain on a Provisional License until supervision issues are resolved.

Consultant's Signature:

Jill Seibert

Date:

05-22-2023