IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Shirley Evans	**County** Scott	
Care Address 6445 Fairhaven CT	**City** Davenport	**Zip Code** 52806
Mailing Address 6445 Fairhaven CT	**Mailing City** Davenport	**Mailing Zip Code** 52806
Phone 563-449-2210	**Email**	

Date of Complaint:		**Date of Visit:**	

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[X] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

The caller stated her 8 month old fell off a couch and has what appears to be a rug burn on his nose. The provider said her 14-yr old son was supposed to be by the couch. Unsure where the provider was at the time.

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Rule Basis and Findings of Complaint(s):

Code of Iowa Chapter 237A
441 Iowa Administrative Code Chapter 110
441 IAC 110.7(1)a.Provies gives careful supervision at all times. b. Frequently exchanges information with the parent of each child to enhance the quality of care. c. Gives consistent, dependable care. Is capable of handling emergencies. d. Is present at all times, except if emergencies occur or an absence is planned. If absence is planned, care is provided by a HHS-approved substitute.
441 IAC 110.8(1)o. Injury report forms are maintained for any injury requiring first aid or medical care. The forms are completed on the date of occurrence, shared with parents, and copies are in the child's file.

On 6/20/2023 this worker completed an unannounced visit to the Shirley Evans registered child development home. Discussed the concerns that were reported to the Department regarding a child falling off a couch and having what appears to be a rug burn on his nose. Shirley reported that she has been doing child care for over 10 years and nothing like this has ever happened before. Shirley reported that her approved assistant was sitting on the couch next to the child when the child 'jumped' off the couch, landing on the carpet face first. Shirley contacted the child's parent immediately and the parent stated they were coming right away to pick up the child. Shirley reported that the parent called Shirley approximately an hour later and stated they were pulling their child from Shirley's care because upon closer observation the parent thinks it looks like an actual burn, not a carpet or rug burn. Shirley reported that her teenage son actually also talked to the parent when they picked the child up and informed them that he was sitting right next to the child when he tumbled face first off the couch. This worker also spoke with Dionnez, Shirley's approved assistant, on this date. Dionnez stated that he was sitting next to the child on the couch and next thing he knows, the child had fallen to the ground face first. Dionnez stated that he spoke with the parent about this at pick up and nothing else happened to this child.

Discussed with Shirley that she should have completed an injury/incident report regarding this situation and given a copy to the parent and placed one in the child's file. Shirley admitted she had not done this and knows this is a requirement. Shirley stated that the mark on the child's face was a rug burn and nothing else.

Shirley provided numerous parents for this worker to contact for references. One parent stated that they have been using Shirley for child care for approximately three years and have never had any concerns regarding her care. Shirley communicates well with them regarding their child. This parent was aware of the concern as Shirley had shared it with them. Another parent stated that they've been using Shirley for child care for several months now and have not had any concerns. She is informative about their child(ren) and always very friendly. They did not identify any concerns with her supervision or that provided by assistants.

This worker was unable to complete a full compliance visit with Shirley on 6/20/2023 as Shirley had to leave for an appointment. A full annual compliance visit was completed on 7/5/2023.

Findings:
There is a preponderance of evidence to support the concern that Shirley did not complete an injury/incident report for the day in question.
There is not a preponderance of evidence to support the concern that Shirley and/or her assistant did not provide appropriate supervision. It appears this was an accident.

Resolution and Action Required:

A full compliance visit was completed on 7/5/2023.
No further action is required.

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Consultant's Signature:	Kathy Huinker	**Date of Visit:**	07/07/2023
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	07/07/2023