IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Heather Jones	**County** Wapello	
Care Address 2831 Oak Meadow DR	**City** Ottumwa	**Zip Code** 52501
Mailing Address 2831 Oak Meadow DR	**Mailing City** Ottumwa	**Mailing Zip Code** 52501
Phone 641-799-9204	**Email**	

Date of Complaint:	02/08/2024	**Date of Visit:**	02/13/2024

Type of Visit

[X] Scheduled [ ] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[ ] Category B

[X] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It was reported that an infant, in Heather Jone's care, was bitten by another child approximately 8 times.

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Rule Basis and Findings of Complaint(s):

110.7(1) Gives careful supervision at all times.

SW Bailey met with Heather, at her daycare home, on 2/13/2024. Heather reported that infant that suffered the bite injuries had only been attending her daycare for a short time. Heather said that Monday 2/6/24, she and her husband, Brian, who is also her assistant and substitute, were both at the home providing care. Heather stated that Brian was out of the home picking up the other daycare children from the bus drop off. Heather stated that she had changed diapers on the floor of the daycare and went into the bathroom to wash her hands and dispose of the dirty diapers. Heather said that when she returned, the child was crying and laying by the tv stand with a mark above their eye. Heather assumed the child had hit their head on the tv stand. When Brian returned home, he held the child and Heather provided an ice pack. Heather wrote up an incident/injury report and texted the child's guardian about the injury.

The evening on 2/6/24, after leaving daycare and attending a church event, the child's guardians noticed that in addition to the mark above the child's eye, they noticed several (5-6) bite marks on the child's back. The guardian's took the child to the doctor and informed Heather that the child would not be returning to the daycare. The doctor determined that the marks on the child were bite marks from another child. At the time of the incident it was reported that the child was wearing two layers of clothing, a short sleeved onesie and a long-sleeved onesie. The doctor said that due to the multiple layers of clothing the child must have been bitten hard to penetrate the skin. The doctor also said that for a child to be bitten that many times, it would have taken a "decent amount of time" to inflict those injuries. The doctor was unable to confirm that the bites occurred on Monday but that the injury above the child's eye is also a bite mark so it is likely that all of the bites occurred in the same time frame. The doctor said that Heather may not have noticed the bite marks during diaper changes because they were on the back, making them hard to see.

Heather reports that she does have 2 children in her daycare who are known to bite. Heather stated that the two children usually bite one another on the arm and usually only one bite. The children's mother also acknowledged that her children do bite, but usually only one another and then they run and hide. Heather said that when she went to wash her hands and dispose of the dirty diapers is the only time the children would have been unsupervised and would have had the opportunity to bite the infant without her knowledge.

Resolution and Action Required:

The infant is no longer attending Heather's daycare. It appears possible that Heather did not witness the biting incident or know that it occurred. However, it seems to reason that if an infant is bitten 6-8 times, through two layers of clothing, it would have taken longer to inflict these injuries than just the short time it takes to wash hands and throw away dirty diapers. Heather appeared remorseful that this incident took place in her daycare and stated that she will continue to supervise the children closely, paying close attention to those children who are known to bite.

Consultant's Signature:	Holly Bailey	**Date of Visit:**	06/20/2024
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	06/24/2024