IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Lydie Tchombana	**County** Johnson	
Care Address 1658 Burns AVE	**City** Iowa City	**Zip Code** 52240
Mailing Address 1658 Burns AVE	**Mailing City** Iowa City	**Mailing Zip Code** 52240
Phone 319-936-4041	**Email**	

Date of Complaint:	05/12/2023	**Date of Visit:**	05/17/2023

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[X] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Lydie Tchombana is a category A provider and has been billing over ratio, up to 13 children at one time.

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Rule Basis and Findings of Complaint(s):

1. 110.13(1) a-d Not more than six preschool children present at any one time including infants. Of these 6 children, not more than 4 children who are 24 months of age or younger are present at any one time. Of the 4 children 24 months of age or younger, no more than 3 may be 12 months of age or younger. Not more than two additional school-age children. Not more than eight children present when the emergency school closing exception is in effect.

An attempt was made to meet with Ms. Tchombana on 5/12/2023, but her daycare was closed.

Ms. Tchombana was offered translation services in Swahili, but they were not utilized so the line was disconnected due to Ms. Tchombana understanding the English language being spoken.

Ms. Tchombana is a registered child development home, category A. She has been billing for up to 7 preschool children at one time and up to 13 children, preschool and school age, at one time. Ms. Tchombana stated that she provides first and second shift care and during shift change there are times that the overlap of children can put her over ratio. Ms. Tchombana was frustrated because she stated that she is trying to help families and she doesn't want to turn them away due to an short overlap of time.

SW Bailey discussed with Ms. about applying to be a Category B daycare home, which would increase her ratios to 8 preschool children at one time and an additional 4 school age children for 2 hours or less without an assistant. Ms. Tchombana stated that her daughter is 14 years old and her son is 16 years old and she would be interested in having them become her assistants. SW Bailey encouraged Ms. Tchombana to call DHS Daycare Registration and inquire about changing her registration to a Category B and then adding her two children as assistants. Ms. Tchombana was very receptive to this idea. Deb VanderGaast, CCNC, was also present for the visit, stated that she would return to Ms. Tschombana's home tomorrow and assist her with making the calls/emails to change her registration and add her children as assistants.

Resolution and Action Required:

Ms. Tchombana will work with DHS Daycare Registration and Eligibility to change her registration from a Category A to a Category B and to add her two teenage children as assistants. If Ms. Tchombana is increased to a Category B daycare and her children are assistants, she should not have issues staying within ratio with her current daycare children, even during the overlapping shift change times.

Consultant's Signature:	Holly Bailey	**Date of Visit:**	05/17/2023
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	05/22/2023