Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Kinderwood CCC **Enrollment:** 83 **License ID:** 19205

Street: 301 W Lincoln ST **City:** Edgewood **IA** **Zip Code:** 52042 **County:** Clayton

Mailing Address: PO Box 483

Mailing City: Edgewood **IA** **Zip Code:** 52042

Director's Name: Sydney Blashaw **Center Phone Number:** 563-928-6639

On-Site Supervisors: Mikhaela Farmer **E-Mail Address:** director@kinderwoodcc.com

Date of Complaint: 08-23-2023 **Date of Visit:** 08-23-2023

[ ] Scheduled **[ ]** Unannounced **[X]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

On 8/14/2023, a complainant reported staff Jessica A hit a 7yo child on the shoulder leaving a red mark which went away within a few hours.

Licensing Rules Relevant to the Complaint:

109.12(2) Center shall have written policy on discipline of children which provides for positive guidance, with direction for resolving conflict and setting of limits.

Inspection Findings:

The following has been determined based upon a telephone interview with director Sydney Blashaw on 8/23/2023, a telephone interview with on-site supervisor Mikhaela Farmer on 8/23/2023 and review of administrative items:

109.12(2) Center shall have written policy on discipline of children which provides for positive guidance, with direction for resolving conflict and setting of limits. WHILE THE CENTER DOES HAVE A WRITTEN DISCIPLINE POLICY, A STAFF CHOSE TO NOT FOLLOW THAT POLICY ON 8/14/2023. RULE VIOLATED.

- Management discussed hearing arguing while in the administrative office near video footage equipment on 8/14/2023. Management reported looking up at the video footage equipment and observing staff Jessica A back-hand a 7-year-old child on the shoulder.
- Ms. Blashaw discussed how she immediately went into the room and an internal investigation commenced. Management talked about how the internal investigation included following all reporting policies and procedures, comforting and reassuring the 7yo child as well as all other children in the room, collaborating with the program board, promptly notifying the 7yo child's parent face-to-face, and providing a written incident report to the family at the time of pick-up.
- Management reported the 7yo child child continues to be enrolled at the center.
- It shall be noted, Jessica A's last date of employment at this center was 8/14/2023.

Special Notes and Action Required:

Based upon the above, no response to this report is requested.

*Note: If you are the Child Care Center Director and you feel something is unclear or unjustly cited, please contact your HHS Licensing Consultant to discuss the issue. The child care director may also send a response which will be placed in the licensing file.

*Note: If you are a member of the general public, there may be additional information contained in the public file. You may contact the HHS Licensing Consultant to inquire.

Consultant's Signature:

Amy Lyons

Date:

08-23-2023