IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Erickah Jensen	**County** Scott	
Care Address 1736 Fillmore LN	**City** Davenport	**Zip Code** 52804
Mailing Address 1736 Fillmore LN	**Mailing City** Davenport	**Mailing Zip Code** 52804
Phone 563-320-6919	**Email**	

Date of Complaint:	04/24/2023	**Date of Visit:**	05/02/2023

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[ ] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[X] Category A

[ ] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

Concerns were reported to the Department that Erickah is leaving children in high chairs for time outs for extended periods of time. Concerns that Erickah is requiring children to provide their own food and also allowing other children to eat their food. Concerns that Erickah is not utilizing child safety restraints in vehicle when transporting children. Concerns that Erickah is engaging in inappropriate name calling in front of her daycare children. Concerns that Erickah is over capacity and/or falsely billing for children in care.

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Rule Basis and Findings of Complaint(s):

~~441 IAC 110.8~~
Code of Iowa Chapter 237A
441 IAC 110.8(6)Discipline. b. No punishment is used which is humiliating or frightening or causes pain or discomfort to the child. d. No child is subjected to verbal abuse, threats, or derogatory remarks about the child or the child's family. e. Discipline is designed to help the child develop self-control, self-esteem, and respect for the rights of others.

441 IAC 110.8(7) Meals and snacks. a. Regular meals, midmorning snacks and/or mid-afternoon snacks shall be provided and be well-balanced, nourishing, and appropriate amounts as defined by the USDA Child and Adult Care Food Program. b. Children may bring food to the child care home, but are not required to provide their own food.
441 IAC 110.8(1)m. Any driver who transports children shall have a valid driver's license for the type of vehicle driven. Child restraint devices shall be utilized.
441 IAC 110.7(1) The provider meets the following requirements: a. Gives careful supervision at all times. b. Frequently exchanges information with the parent of each child to enhance the quality of care.

On 5/2/23, this worker made an unannounced visit to Erickah's child development home. Erickah was present with six children. This worker discussed the presenting concerns to Erickah. Erickah stated that she does transport children occasion, however, adamantly denies ever transporting children without having them properly secured. This worker viewed Erickah's vehicle used to transport children and found it to contain numerous child care restraints. Erickah reported that she provides the car seats for children, unless they are infants and then the parents provide the child care restraints. This worker reminded Erickah to check that all car seats have not expired, especially those that come from the parents. Erickah's car seats have all been purchased recently, however, she will check the seats that have been provided by parents. Discussed the concern that Erickah is requiring children to provide their own food while in her care. Erickah stated that if a particular child is very picky, she may ask a parent to bring food for them. Erickah stated that she has recently signed up for the state food care program. This was somewhat in response to having numerous picky eaters and also needing more food for those that wanted extra servings. Erickah added that if a parent has sent food for their chid and they didn't want it, those parents have said to offer it to the other children in care. Discipline techniques were also discussed with Erickah. Erickah stated that she does put children in high chairs if they are being naughty, however, this is after all other options have been exhausted. Erickah stated that children do not sit there more than 15 minutes and she added that she even puts the chair and child in front of the television so they can view it while sitting there and calming down. This worker also discussed the concern that Erickah has engaged in inappropriate conversations in front of her day care children. Erickah stated that she recently had a situation where a parent was upset with her when picking up her child/ren. The parent stated that Erickah was being rude and disrespectful toward her. Erickah said that if she wasn't happy, then she doesn't have to bring her kids back to her. This comment resulted in the parent stating that she was going to call HHS on her. Erickah admits that once the parent told her she was going to contact HHS over this, Erickah did swear at the parent and call her a name using swear words. This did occur in front of children. Erickah stated that she proceeded to drop those kids from her roster immediately. The parent picked up the child's stuff the following day and Erickah hasn't seen this parent since. This occurred approximately one month ago. Finally this worker talked with Erickah about her billing and attendance policies. Erickah denied any false billing stating that her attendance is logged on her iPad. When a parent drops off their kids, they are then signed in and out. Erickah signs them in while in the presence of the parent. This allows the parent to see the time that is being entered, etc... All parents participate in this.

Erickah provided names of parents for this worker to contact regarding the concerns presented. One parent stated that their child absolutely loves Erickah and this says a lot because the child typically does not like anyone. This parent is aware that Erickah transports occasionally and has observed Erickah's car full of child safety restraints. This parent stated that Erickah provides the food, the parent does not. This parent stated that Erickah utilizes a sign in/out system on an iPad and the parent is there while sign ins occur. No concerns reported by this parent. Another parent stated that she has been utilizing Erickah for child care basically since Erickah first opened. Erickah provides food for the children, however, this parent does occasionally bring extra food. This is not something that is required, but this parent is just choosing to do so to assist Erickah. This parent stated that her children do not get into trouble often so not fully aware of discipline techniques, however, if one of them talks back to Erickah, Erickah will call the parent and let her know. This parent is aware that Erickah transports children and has observed carseats in use in Erickah's vehicle. This parent stated that she has even called Erickah when Erickah has been in the vehicle and has observed through her phone

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that children are in carseats. This parent has no concerns with the care Erickah is providing to her children.

Findings:

There is not a preponderance of evidence to support the concern of Erickah transporting children without the use of child safety restraints.
There is not a preponderance of evidence to support the concern of Erickah leaving in children in high chairs for extended periods of time.
There is not a preponderance of evidence to support the concern that Erickah is requiring children to provide their own food.
There is not a preponderance of evidence to support the concern that Erickah is falsely billing for children in her care.
There is a preponderance of evidence to support that Erickah has engaged in inappropriate conversation in the presence of day care children. This evidence is Erickah's own admission of a specific situation involving a parent and their child/ren.

Resolution and Action Required:

A full compliance visit was completed earlier this year.

No further action is required.

Consultant's Signature:	Kathy Huinker	**Date of Visit:**	06/07/2023
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	06/07/2023