

CHILD CARE CENTER COMPLAINT

Name of Center:	Hope Learning Center	Enrollment:	63	License ID:	25991
Street:	1711 Osceola AVE	City:	Chariton	IA Zip Code:	50049
County:	Lucas				
Mailing Address:	1711 Osceola AVE				
Mailing City:	Chariton	IA Zip Code:	50049		
Director's Name:	Destiny Dawson	Center Phone Number:	641-203-2745		
On-Site Supervisors:	Chelsey Greubel	E-Mail Address:	hopelearningcenter.ia@gmail.com		

Date of Complaint: 10-15-2025**Date of Visit:** 10-15-2025☐ Scheduled ☐ Unannounced ☒ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged that on 10/14/2025, staff who is the mother of a child in care smacked her one year old while she was on break. There are no injuries alleged and it is believed that the force involved would not have caused her to sustain an injury.

Licensing Rules Relevant to the Complaint:

109.12(2)a-d The center shall not use as a form of discipline: Center does not use corporal punishment including spanking, shaking, or slapping. Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Children shall never be locked in a room or closet. When restraints are part of a treatment plan for a child with a disability authorized by a parent and a psychologist or psychiatrist, staff shall receive training on the safe and appropriate use of the restraint. Punishment or threat of punishment associated with illness, toilet training, or food or rest is not to be used. No child is subject to verbal abuse, threats, derogatory remarks about child or child's family.

Inspection Findings:

CHILD CARE CENTER COMPLAINT

The determination of this report was based on the Director's report of events, an incident report completed by staff who witnessed the incident and camera footage. The center self reported. Center administration provided an incident report to HHS on 10/15/25. They interviewed the alleged staff member who admitted to swatting the child. Administration indicated camera footage showed the staff swat the child on the bottom. Administration terminated the staff due to this incident and other previously documented concerns.

1. 109.12(2)a-d The center shall not use as a form of discipline:

Center does not use corporal punishment including spanking, shaking, or slapping. Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Children shall never be locked in a room or closet. When restraints are part of a treatment plan for a child with a disability authorized by a parent and a psychologist or psychiatrist, staff shall receive training on the safe and appropriate use of the restraint.

Punishment or threat of punishment associated with illness, toilet training, or food or rest is not to be used.

No child is subject to verbal abuse, threats, derogatory remarks about child or child's family.

Staff swatted her own child on the rear during her break time. VIOLATION

Special Notes and Action Required:

The employee was terminated. The center will continue to work with CCR&R on employee and child interactions, classroom environments and appropriate forms of discipline.

Consultant's Signature:

Jill Seibert

Date:

10-15-2025