

CHILD CARE CENTER COMPLAINT

Name of Center:	Building Blocks Preschool & Child Care	Enrollment:	187	License ID:	30114
Street:	1171 Outer DR N	City:	Sioux City	IA Zip Code:	51104
County:	Woodbury				
Mailing Address:	1171 Outer DR N				
Mailing City:	Sioux City	IA Zip Code:	51104		
Director's Name:	Erika Tessler	Center Phone Number:	712-226-2223		
On-Site Supervisors:	Whitney Lacek	E-Mail Address:	stacy.e.eldridge@gmail.com bbn.director1@gmail.com		

Date of Complaint: 12-20-2024**Date of Visit:** 12-26-2024☐ Scheduled ☒ Unannounced ☐ NA☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found**RECOMMENDATION FOR LICENSE**☐ NO CHANGES to licensing status recommended☐ PROVISIONAL license from to☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

It is alleged that on 12/11/24, a Building Blocks Childcare Center staff grabbed a child on multiple occasions and pulled child to a "timeout area." There are no injuries alleged. It is additionally alleged that the childcare center appears to be over-ratio in terms of children to staff as there were 20 children observed in a classroom and there was only one teacher in that classroom. There is no information that the children suffered any harm.

Licensing Rules Relevant to the Complaint:

109.8(1)b All staff in ratio involved with children in programming activities.

109.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping.

Inspection Findings:

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Licensing completed a visit to Building Blocks Childcare Center on 12-26-24. The following is based upon observations while onsite, a face-to-face interview with director Erika _____, staff and a review of administrative items:

109.8(1)b All staff in ratio involved with children in programming activities. RULE NOT VIOLATED

09.12(2)a Center does not use corporal punishment including spanking, shaking, or slapping. RULE VIOLATED

-Director stated that a child was displaying behaviors and was screaming, pushing and kicking chairs and throwing toys at the staff as child didn't want to do what the staff asked child to do. Staff had asked child to go to the calm down area and child would not. Staff did pick child up and put child into the calm down area(or time out area). Child continued and kept trying to get out of the calm down area. Staff did ask director to step in which she did to assist child in calming down which seemed to help. When director left room thinking things settled down, child continued to not listen. Child was put in the calm down area for awhile but was not working.

-The program was working with parents on a BIR (Behavior Incident Report) for AEA as child's behaviors have been such since November 2024. Child had to be sent home a couple of times due to behaviors in the past. Child had been known for hitting other children and staff. Child was not in their normal room that day due to numbers.

-The center was in ratio at the time of the visit and in looking at staff rossiter for that day. There is not enough preponderance of evidence that of violation.

-The program should not handle by picking children up to put them in a calm down area, but ask for assistance if redirection does not work. If ther is another staff member in the room they should step in to assist.

Special Notes and Action Required:

Continue to work with AEA and CCRR for support.

Consultant's Signature:

Jana Drew

Date:

02-22-2025