

CHILD CARE CENTER COMPLAINT

Name of Center: Little Angels Learning Center	Enrollment: 53	License ID: 24246
Street: 214 E Jefferson St	City: Iowa City	IA Zip Code: 52245
County: Johnson		
Mailing Address: 214 E Jefferson St		
Mailing City: Iowa City	IA Zip Code: 52245	
Director's Name: Cathy Stange	Center Phone Number: 319-341-9757	
On-Site Supervisors: Jamilee Xiong	E-Mail Address: cstange@icfirstchurch.org	

Date of Complaint: 10-09-2024 **Date of Visit:** 10-15-2024

☐ Scheduled ☒ Unannounced ☐ NA

☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

☒ NO CHANGES to licensing status recommended

☐ PROVISIONAL license from _____ to _____

☐ SUSPENSION of License

☐ REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

A one year old child was left in a classroom unattended while her teachers/classmates went outside. She was alone for approximately 7 minutes.

Licensing Rules Relevant to the Complaint:

109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

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109.10(16)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision. VIOLATED.

On 10/8/2024 the director self reported to this licensing consultant that a one year old child had been left unattended in the child's classroom when the child's teachers and classmates went outside. The child was found by another parent. Per the video camera the child was alone in the classroom for 7 minutes. The director and this worker developed a safety plan:

1. On 10/8/24 the Director had an emergency staff meeting to discuss supervision, how to transition appropriately and how to complete face to name checks.
2. On 10/8/24 the three staff members involved in the incident were told by the director that they must take a supervision course online prior to returning to work. HHS provides training options.
3. On 10/9/24 the director or on-site supervisor will start ensuring that each classroom completes face to name checks at each transition. This will occur for a minimum of thirty days, director and on-site will then reassess and can transition to random face to name transitions if they feel comfortable.
4. On 10/9/24 the director chose to email parents giving some basic information on the incident and how it was going to be corrected.

On 10/15/2024 this worker and HHS Worker Lusala arrived at the center. We met with the director, on-site supervisor and several employees. We also reviewed staff files and the child file. The lead teacher involved in the incident was very emotional and remorseful during the entire conversation. She cried most of the time. She stated she loves her job, she loves the kids, and this was a mistake she wishes she could take back.

Special Notes and Action Required:

The following is based upon a face-to-face interviews with the director/on-site supervisor and staff. Review of administrative items, review of video footage and observations while on-site.

The director and staff quickly self reported the incident, developed a safety plan with HHS, took training and worked together to develop plans so this would not occur again.

All staff involved in the incident took a training from Penn State Better Kid Care and sent proof to HHS worker, Heidi Brown by 10/15/2024.

The director updated the orientation procedures for staff to ensure everyone understands the protocol for face to name/careful supervision.

The center will implement the lanyard method to ensure careful supervision:
<https://www.youtube.com/watch?v=YTV32cYdZqk&t=136s>

In December this worker has had contact with Cathy Stange and there have not been any concerns with staff not providing careful supervision since the incident.

Consultant's Signature:

Heidi Brown

Date:

12-08-2024