

CHILD CARE CENTER COMPLAINT

Name of Center: Yellow Brick Road ECDC - N Grimes	Enrollment: 81	License ID: 51828
Street: 1901 N James ST	City: Grimes	IA Zip Code: 50111 County: Polk
Mailing Address: 756 9th ST		
Mailing City: Des Moines	IA Zip Code: 50309	
Director's Name: Miranda Voshell	Center Phone Number: 515-986-2292	
On-Site Supervisors: Miranda Hibdon	E-Mail Address: miranda.voshell@ybreccdc.org troy.bage@ybreccdc.org	

Date of Complaint: 04-16-2026**Date of Visit:** 04-17-2026
☐ Scheduled
☒ Unannounced
☐ NA

☒ Non-Compliance with Regulations Found
☐ Compliance with Regulations Found
RECOMMENDATION FOR LICENSE☒ NO CHANGES to licensing status recommended☐ PROVISIONAL license from _____ to _____☐ SUSPENSION of License☐ REVOCATION of License**Complaint Details:**Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

Concerns reported that a two year old was able to elope from the Yellow Brick Road Childcare Center on 4/15/26. The child was stopped on the sidewalk by another staff member, who brought the child inside. The incident lasted less than two minutes.

Licensing Rules Relevant to the Complaint:

109.7(1) All staff (within first three months of employment):Iowa's training for the mandatory reporting of child abuse.At least one hour of training regarding universal precautions.Certification in First Aid infant, child, and adult cardiopulmonary resuscitation (CPR) or equivalent certification approved by the Department. A valid certificate indicating the date of training and expiration date shall be maintained.Certification in infant, child, and adult first aid that uses a nationally recognized curriculum or is received from a nationally recognized training organization including the American Red Cross, American Heart Association, American Safety and Health Institute, or MEDIC First Aid or an equivalent certification approved by the Department. A valid certificate indicating the date of training and expiration date shall be maintained.Minimum health and safety trainings, (Essentials) approved by the Department. If significant changes occur to content, the Department may require the training be renewed.

109.8(2) Ratio maintained in center as required: Brief absence of staff person permitted for 5 or less minutes when another staff person is present At least one staff is present in every room where children are resting.If ratio reduced to one staff per room during nap time, does not exceed one hour and ratio in center is still maintained.Ratio in infant rooms is always maintained.When more than eight children are present on the licensed premises, at least two staff members shall be present.For a period of two hours or less at the beginning and end of the center's hours of operation, one staff member may care for eight or fewer children, provided no more than four of the children are under two years of age and there are no more than eight children in the center.Ratio exceeded for school-age children when school classes unexpectedly start late, are dismissed early, or cancelled. For no more than four hours, care is limited to children already in the program and licensed capacity is not exceeded.

109.10(14)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

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4/16/26 Communication with HHS Battle, who is also assessing concerns reported. Joint visit to daycare center scheduled.

4/17/26 Visit to daycare center with HHS Battle. During the visit, we met with Miranda Voshell, director, Amber Hibdon, on site supervisor. Regional director, Jamie Balentine, came to the center during the visit. We reviewed the video from the morning of 4/15/26. Staff member H.W. was in the classroom at the time of the incident. There was one staff in the PreK classroom. H.W. had fourteen children during part of the morning, children ranging from three years to five years of age. This classroom was out of ratio. Staff was observed cleaning up something on the floor, which was spilled cereal. The child was able to go through the opened door, through the hallway and through front door. Some parents observed the child on the sidewalk without staff or parental supervision. These parents attempted to stop the child. Another staff was arriving at the center and she got the child and brought him into the center. The child was unharmed and was outside for a couple minutes.

There were a few staff directly and indirectly involved. These three staff were all reprimanded. One staff was supposed to be working in that class. That staff, J.W., arrived late that morning, leaving the class out of ratio. The staff working in the room, H.W. should have noticed the child leaving the class. Another staff, A.H., was supposed to be circulating and ensuring all rooms were in ratio and doing well.

This worker reviewed staff files. Two staff hadn't completed all mandatory trainings in the required time frame.

This worker talked with Miranda and Jamie about their plans on how to the center is going to ensure ratio is met, plans to address staffing issues and getting files complete.

Special Notes and Action Required:

109.10(14)a

The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

VIOLATION

109.8(2)

Ratio maintained in center as required:

VIOLATION

109.7(1)

All staff (within first three months of employment):

Iowa's training for the mandatory reporting of child abuse.

At least one hour of training regarding universal precautions.

Certification in First Aid infant, child, and adult cardiopulmonary resuscitation (CPR) or equivalent certification approved by the Department. A valid certificate indicating the date of training and expiration date shall be maintained.

Certification in infant, child, and adult first aid that uses a nationally recognized curriculum or is received from a nationally recognized training organization including the American Red Cross, American Heart Association, American Safety and Health Institute, or MEDIC First Aid or an equivalent certification approved by the Department. A valid certificate indicating the date of training and expiration date shall be maintained.

Minimum health and safety trainings, (Essentials) approved by the Department. If significant changes occur to content, the Department may require the training be renewed.

VIOLATION

The center presented a plan on how to address ratio issues, staffing issues/schedules and trainings.

Consultant's Signature:

Melinda Larson, Child Care
Licensing Consultant

Date:

06-08-2026