Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Elzora Town Daycare Center **Enrollment:** 40 **License ID:** 27223

Street: 316 N 5th ST **City:** Milo **IA** **Zip Code:** 50166 **County:** Warren

Mailing Address: PO BOX 135

Mailing City: Milo **IA** **Zip Code:** 50166

Director's Name: Delane Galvin **Center Phone Number:** 641-942-6138

On-Site Supervisors: Jennifer Baughman **E-Mail Address:** Jennifer.Baughman@se-warren.K12.ia.us

Date of Complaint: 09-08-2023 **Date of Visit:** 09-18-2023

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

It is alleged on 09/01/2023, a staff member kicked the cot that a four year old child was sleeping on. The child sustained a rug burn to his left cheek and scratches to his right cheek.

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Licensing Rules Relevant to the Complaint:

109.12(2)b Punishment which is humiliating or frightening or causes pain or discomfort is not allowed. Mechanical restrains shall never be used. If part of a treatment plan for a child with a disability, staff shall receive training.

Inspection Findings:

9/1/23 This worker talked with Delane Galvin, principal/director. Dalane stated an incident had occurred on 9/1/23 and a Level I child abuse investigation had started within the school. The staff, R.E. had been terminated from employment on 9/5/23. Jenn, the director, wasn't working the day of the incident. The staff in charge had informed him that day. Concerns are that a staff kicked the cot the child was resting on.

9/12/23 Communication with HHS Towne, who was also assigned the concerns as an assessment. HHS Towne has met with the family and observed photos of the injury.

9/26/23 Communication with HHS Towne.

10/2/23 Phone call to Jennifer Baughman, director. Discussed assessment.

Special Notes and Action Required:

109.12(2)b
Punishment which is humiliating or frightening or causes pain or discomfort is not allowed.
VIOLATION

Staff R.E. did kick a cot a child was resting on, causing the child to sustain an injury. Staff stated her intention was not to hurt the child but to "shock" him as the child was playing around during rest time.

Consultant's Signature:

Melinda Larson, Child Care Licensing Consultant

Date:

10-02-2023