Iowa Department of Human Services

CHILD CARE CENTER COMPLAINT

Name of Center: Montessori Nursery **Enrollment:** 36 **License ID:** 51760

Street: 70 Circle DR STE A **City:** North Liberty **IA** **Zip Code:** 52317 **County:** Johnson

Mailing Address: 70 Circle DR STE A

Mailing City: North Liberty **IA** **Zip Code:** 52317

Director's Name: Director: Courtney Kochevar
Assistant: Elvina Hill **Center Phone Number:** 319-626-2608

On-Site Supervisors: Emma Mengler **E-Mail Address:** MontessoriNurseryNL@outlook.com

Date of Complaint: 11-19-2025 **Date of Visit:** 11-20-2025

[ ] Scheduled **[X]** Unannounced **[ ]** NA

[X] Non-Compliance with Regulations Found **[ ]** Compliance with Regulations Found

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[ ] PROVISIONAL license from **to**

[ ] SUSPENSION of License

[ ] REVOCATION of License

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

A child one year and five months was left unattended on the playground due to a miss count of children as they entered the building.

Licensing Rules Relevant to the Complaint:

109.10(14)a The center and supervisor shall ensure that staff knows names and number of children assigned. Staff shall provide careful supervision.

Inspection Findings:

On 11/20/2025 HHS worker Shotunde, Mobolaji and I arrived at the child care center. The staff involved in the incident shared that she usually counts the children as they come inside from the playground, and she thought she had counted ten children. She added that at the time the children were going into the building, she was trying to calm a child in distress and miss counted. The staff's actions during the incident were the result of an unintentional distraction while she was attending to another child in distress. Because she was focused on calming a crying child, she made a counting error that led to a child being left alone for a very short period of time. The child was dressed appropriately for the weather and was inside the playground area fence. A staff from an adjacent building saw the child and immediately notified the center. The child age one year and five months was outside for a few minutes.

The staff involved in the incident accepted responsibility for her actions, reported the incident to HHS worker Heidi Brown

109.10(14)a. Staff shall provide careful supervision. VIOLATED.
A child one year and five months was left unattended on the playground due to a miss count of children as they entered the building.

Special Notes and Action Required:

The staff involved in the incident will complete a supervision training within one week. Supervision courses can be found at: https://extension.psu.edu/programs/betterkidcare/search?SearchableText=supervision

The center assistant director was encouraged to schedule visits with Child Care resource and Referral. This agency can help them with classroom arrangement, transitions and careful supervision.

Consultant's Signature:

Heidi Brown

Date:

04-19-2026