Health and Human Services

Iowa Department of Health And Human Services

CHILD CARE CENTER ANNUAL EVALUATION

Name of Center: Koalaty Time Encore

Provider No.: 25466

Address: 2500 NW 128th St, Urbandale, IA, 50323

County: Polk

Director's Name: Jan Castagnoli

On-Site Supervisor: Cortney H, Katelyn C, Alyxis B, Lexi H, Emily V

Phone Number: 5152785220

E-Mail: jan@koalatytime.com

HHS Visit Date: 02/16/2026

Licensing Period: 03/01/2026 to 03/01/2028

Fire Inspection:

Date Inspected: 05/30/2023

Comments: State Fire Marshal inspections are due every three years. The center will be due for another inspection in 5/2026.

Report Visit Type:

- [ ] PTO
- [X] Licensing Visit
- [ ] Drop In
- [ ] Administrative Change

License Type:

- [X] Full
- [ ] Provisional

Quality initiative:

- [ ] Accrediation

Program Duration:

- [X] Year-Round
- [ ] School Year
- [ ] Summer Only

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HOURS:	*Year-round*	*School-Year*	*Summer Only*
Sunday			
Monday	6:30 AM to 6:00 PM		
Tuesday	6:30 AM to 6:00 PM		
Wednesday	6:30 AM to 6:00 PM		
Thursday	6:30 AM to 6:00 PM		
Friday	6:30 AM to 6:00 PM		
Saturday			

Program Population Served:

- [X] Infant(0-<24 Months)
- [X] Toddler
- [X] PreSchool
- [ ] School Age
- [ ] All Ages

LICENSE CAPACITY	Infants	2 Years	Preschool	School-Aged	Capacity
General	82	24	154		260
Summer					0

1. Basic Overview

A licensing inspection was conducted on 2/16/26. The owner/director was present throughout the visit as were several on-site supervisors at different times.

All areas of the program were observed. These areas observed consisted of classroom observations and activities, ratios, nutritional practices, health and safety practices, playground observation (both playgrounds), field trip and transportation practices, and administrative review.

Koalaty Time Encore opened in January of 2006. Jan Castagnoli is the owner and director and has been since this center opened for business. Jan has been in the field for many years and has owned other centers at different times throughout her career. This is the only center she now owns and operates. There are five on-site supervisors. They are Cortney Hougham, Katelyn Cox, Alyxis Beltz, Lexi Harvey, and Emily Valberg. All individuals meet the qualifications for their positions.

This center serves children ages six weeks in age to five years in age using their own learning curriculum which incorporates math, phonics, cite words, and S.T.E.M. There are a total of 18 classrooms located within several pods of the center. Total child enrollment at this time is 249 children.

During the inspection, children were observed napping in cribs, being held while being bottle fed, engaged in large group story or singing activities being facilitated by staff, washing their hands, and sitting down for lunch at the child-size tables and chairs. Toys, tables, diapering stations, cots, cribs, etc. are being cleaned, sanitized, and/or disinfected daily as required. Staff and children gave specific answers as to where they relocate to for monthly fire and tornado drills.

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NUTRITION: The center serves children an AM snack, lunch, and a PM snack daily. Children eat meals at the child-size tables and chairs in their classrooms. The center has a full kitchen and employs a full-time cook. All menu items were CACFP credible. All food storage was sufficient.

TRANSPORTATION/FIELD TRIPS: The center does not transport. For field trips, the center brings in different agencies and organizations for presentations to the children.

PLAYGROUND: The center has two playground areas. One is for younger children and the other one is for older children. Both playgrounds are fenced in and have plenty of shade. Monthly playground inspections are being conducted. One bolt on the younger playground fence needs to be recapped.

2. Identify Observed Strengths of the program

There is a good mix of tenured and new staff. There is a lot of longevity with some of the tenured staff. The owner believes her staff work well together and communicate well with parents. Staff questioned stated they enjoy working at the center and working for Jan because it is like a family environment. Staff stated they enjoyed working with children. Jan stated she makes it a point to highlight good work by her staff in a variety of ways. There are incentive programs in place for staff. The owner/director and staff have good relationships with the families they serve.

Enrollment remains steady.

There is a camera system in classrooms and outdoor playground areas and parking lot. There is a secure entrance into the building. The camera system was upgraded within the past year.

There is an indoor gym when weather doesn't permit outdoor play.

The center participates in drama, tennis and a soccer programs. There are other agencies who regularly visit the center to provide activities for children.

The center employs a full-time cook.

The center is very clean and nicely decorated.

The center is very large, yet has averaged between 98% - 100% on their immunization audits for the past several years in a row. Their last audit in 1/2026, they received 100%

Good child and staff interactions and activities were again observed.

The center has a website where additional information can be found. They also are using the on-line application, Lillio, to communicate with families. There is an internal communication system used by staff called Bamboo.

Job responsibilities between the director and on-site supervisors are divided up where there is one staff focused on daily classroom safety, another staff organizes files, another on curriculum, etc.

The curriculum used by the center is detailed.

The center has a therapy dog.

Preschool children have learning assessments completed throughout the year. Recent results shared with the center by parents have shown children who attend this center have received higher scores compared to the average combined scores for children of the same age.

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3. Identify the aspects that fall below the standard

No below standards were observed or identified at this year's inspection.

4. Any corrective action plans, provisional license, and safety plans-steps to get into compliance

N/A.

5. Special Notes/Recommendations

Radon testing was last completed 11/25/22 - 11/27/22. All classrooms came back with radon levels below the 4.0 cutoff. Because levels were below 4.0, the center can move to testing for radon at least every five years now. So long as radon levels remain below 4.0, they can remain on a five year plan. If at the next testing, levels in any classroom come back 4.0 or higher, the center will have to have a mitigation plan, retest, and at least temporarily move back to testing every two years.

The annual furnace inspection was last completed 10/29/25.

I-Power and IQ4K were discussed at the visit. As mentioned at last year's inspection, staff will need to be consistently uploading their training certificates/hours if they aren't automatically uploaded from I - Power trainings. Staff no longer employed at the center should be un-linked from the center.

A new, full, two-year license is recommended.

Date: 02/16/2026

HHS Licensing Consultant: Nate Knepper

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Non-compliance with any of the mandated regulatory requirements listed above may lead to the cancellation or revocation of your Child Care License. Please take steps necessary to completely address each of the violations noted above.

Child Care Resource and Referral is an excellent resource for providers to access training options and support in your area. You can reach Child Care Resource and Referral at **https://iowaccrr.org**.