



Iowa Department of Health And Human Services

CHILD CARE COMPLIANT

Name of Provider Michelle Hansen		County Woodbury	
Care Address 4336 Springfield ST		City Sioux City	Zip Code 51108
Mailing Address 4336 Springfield ST		Mailing City Sioux City	Mailing Zip Code 51108
Phone 712-212-1958		Email	

Date of Complaint:	12/12/2025	Date of Visit:	12/16/2025
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Type of Visit			
☐ Scheduled	☒ Unannounced	☐ N/A	

Compliance Regulation			
☒ Non-Compliance with Regulations Found	☐ Compliance with Regulations Found		

Recommendation for Registration:			
☒ No Changes to registration status recommended			
☐ Revocation of Registration			
☐ Cancellation of Child Care Assistance Provider Agreement			

Category of Care:			
☐ Category A			
☐ Category B			
☐ Category C (with no co-provider)			
☒ Category C (with co-provider)			
☐ Non-registered Child Care Home with CCA Provider Agreement			

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Complaint Details:Did this complaint result in a serious injury? ☐ Yes ☒ NoDid this complaint result in a death to a child? ☐ Yes ☒ No**Summary of Complaint:**

Concerns were reported that a parent went to pick up their child at 2:30 PM and found the provider sleeping and did not wake up when she had called out for her or when she left with the child. Child had a bruise on their cheek and eye. Child was also covered in bug bites.

HHS arrived unannounced at the Hansen residence in Sioux City on 12/16/25 and informed Michelle of the concerns presented to the Department. Michelle explained that the parent arrived earlier than usual during scheduled nap time. She stated that younger children are put down around 1:00 PM, while older toddlers go down closer to 1:30–2:00 PM. Michelle reported she had been experiencing knee pain and after putting the children down, she laid down on a nearby couch to rest and fell asleep for approximately 20–25 minutes. She stated she did not hear the parent enter but awoke after hearing the door close and realized the child had been picked up. Michelle states she then saw that the parent had texted her at about 2:30PM. Michelle states parents don't usually knock on the door as they just walk in.

Michelle reports that she sometimes takes over the counter Tylenol for pain, but no mind altering medications or that would cause her drowsiness.

Michelle stated her husband and co-provider Mike was around during this time. Michelle stated he was more than likely somewhere around the house but not in the daycare area.

She denied any knowledge of how the child sustained facial bruising, stating she did not observe any injuries earlier in the day and did not witness any incidents involving falls or other children. Michelle also denied any issues with bugs in the home, stating she had not observed any signs of infestation and that neither she nor the other children had bug bites. During the visit, the home appeared clean, with no visible hazards or signs of bugs, and no other children showed evidence of bites.

Rule Basis and Findings of Complaint(s):

110.7(1) The provider meets the following requirements:

- a. Gives careful supervision at all times.
- b. Frequently exchanges information with the parent of each child to enhance the quality of care.
- c. Gives consistent, dependable care. Is capable of handling emergencies.

There is a preponderance of evidence that Michelle was not providing close enough supervision to this child at the time of the incident.

110.8(6) Discipline.

- a. Corporal punishment including spanking, shaking, and slapping is not used.

There is not a preponderance of evidence that Michelle inflicted any injuries on this child.

Resolution and Action Required:

Michelle refused to sign a safety plan by the Department in regards to the lack of supervision. Any further incidents of improper supervision will result in revocation of Michelle's childcare registration.



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Consultant's Signature:	Dave Jaehrling	Date of Visit:	02/02/2026
Supervisor Signature:	Sheila Aunspach	Date of Visit:	03/18/2026