IOWA HHS **Iowa Department of Health And Human Services**

CHILD CARE COMPLIANT

Name of Provider Jessica's Daycare	**County** Madison	
Care Address 715 E Benton ST	**City** Winterset	**Zip Code** 50273
Mailing Address 715 E Benton ST	**Mailing City** Winterset	**Mailing Zip Code** 50273
Phone 515-238-1717	**Email**	

Date of Complaint:	12/22/2022	**Date of Visit:**	01/10/2023

Type of Visit

[ ] Scheduled [X] Unannounced [ ] N/A

Compliance Regulation

[X] Non-Compliance with Regulations Found [ ] Compliance with Regulations Found

Recommendation for Registration:

[X] No Changes to registration status recommended

[ ] Revocation of Registration

[ ] Cancellation of Child Care Assistance Provider Agreement

Category of Care:

[ ] Category A

[X] Category B

[ ] Category C (with no co-provider)

[ ] Category C (with co-provider)

[ ] Non-registered Child Care Home with CCA Provider Agreement

Complaint Details:

Did this complaint result in a serious injury? ☐ Yes ☒ No

Did this complaint result in a death to a child? ☐ Yes ☒ No

Summary of Complaint:

The Department received a complaint that the provider was saying negative things to one of the children in her care, making the child cry. The report also indicated the provider was sleeping during child care hours.

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Rule Basis and Findings of Complaint(s):

Rules:
110.8(6)d "No child is subjected to verbal abuse, threats, or derogatory remarks about the child or the child's family."
110.7(1)c "Gives consistent, dependable care."

Findings:
I conducted an unannounced spot check with provider on 1/10/2023 and report the following:

- The provider was familiar with the child and family in question. She denied making any negative or derogatory remarks to the child concerning any family members. The provider offered some context and perspective regarding the reported complaint. The provider shared a lengthy and ongoing text exchange with a family member of the child that validated much of her shared context.

- The provider denied any sleeping during child care hours. The complaint offered no dates, times, or circumstances when the sleeping supposedly took place.

Resolution and Action Required:

I have no evidence of the provider making derogatory remarks about a child's family members, or of the provider sleeping while caring for children.

I conducted an annual spot check visit while at the home. I discovered some non-compliance unrelated to the complaint that is described in a separate report. This includes: posting phone numbers, outlet safety caps, mounting some smoke detectors, pet vet statements, finding an Emergency Preparedness Plan, and getting some current health statements for family members.

No re-check is planned at this time.

Consultant's Signature:	Earl Crow	**Date of Visit:**	02/27/2023
Supervisor Signature:	Sheila Aunspach	**Date of Visit:**	02/27/2023